

Allo Technology Sdn. Bhd.
19901026101 (501001-A)
Cyberview Garden Villas,
Persiaran Multimedia, Cyber 7,
63000 Cyberjaya, Selangor Darul Ehsan
customerservice@allo.my
1300-38-8000 | www.citybroadband.my



SERVICE ORDER FORM - RESIDENTIAL PACKAGE

APPLICATION: New U	rade R	elocation					
1.Please read all the Terms & Conditions accompany 2.Please write in CAPITAL LETTERS and tick (V) where		f the Service(s) L	before comple	ting this application fo	rm.		
APPLICANT'S INFORMATION							
Full Name							
NRIC/Passport No.		Nationality _			Gender	Male Femal	
Date of Birth	_	Email _					
Contact No. (Primary)			(Second	lary)			
INSTALLATION ADDRESS							
No. Level	Block						
Street/ Lot							
City/State					Postcode		
SERVICE DETAILS							
Required For Service (RFS) ¹ :				Notes :			
				1. Requi	red For Service (RFS) y of required infrastructure a		
Representative's Contact No :				2. The app	pointed representative must	be available during servic	
Preferred Timing : Morning	Evening	Billing Cycle:	√ Month	3. Your e-	 bill will be sent to your reg		
PACKAGE DETAILS		<i>o</i> ,		' terminat	ion will subject to RM500 per	пату.	
			Notes :				
1. City Broadband Residential ¹			ĺ	ckages includes an ONL	J, WiFi Router and 1 Dynar	nic IP.	
100Mbps <i>RM99</i>			An additional one-time charge of RM100 applies to customers who subscribe to 12 months contract term.				
500Mbps <i>RM139</i>					00 is required for 12	months contract term.	
1Gbps <i>RM199</i>				s are charged at RM0.08,) are subject to 6% Servio	/min and low IDD call rates fo	or international calls.	
2. Add-On			All price(s	, are subject to 0% service	e rux.		
Voice Home Plan RM20/month ²			UPFRON	T PAYMENT			
3. Contract Term			(Payable	to Allo Technology Sd	In Bhd prior to installation	date)	
24 months 12 month	s ³		Deposit Applicab	.* le for Non-Malaysian	Broadband RM300		
			One-tin	ne charge	Broadband	Voice	
				le for 12 months contract refundable upon termination	RM300	RM100	
DOCUMENTS AND DECLARATION							
Documents Required :			Remarks	:			
Photocopy of NRIC (both sides) or passport (f	Non-Malaysian)						
Declaration :							
I hereby consent to the collection, https://www.citybroadband.my/privacy-poli		my persona	l information	n in accordance w	vith the Privacy Polic y	/ available on	
I hereby declare that the above information agreed to be bound by general Terms & Col and/or service(s).							
	APPLICATION	ACKNOWLEDGE	MENT		FOR OFFICE USE ON	IY	
	210/11/014			Technical:		Date:	
				Sales:		Date:	
				Verified By: Finance:	1st Billii	Date:	
				Activation Date:			
Applicant's Signature Date:	City Broadband' Date:	s Acknowledgen	nent	Remark:			