

INVOICE/STATEMENT OF ACCOUNT

Service Tax REG. NO:B16-1808-31031789

Account No:689070180520 12

Invoice No:225507038

Statement Date:05/02/22

Due Date:14/03/22



PUA JIAN YOU
B-10-07, Floor 10, POTPOURRI
JALAN PJU 1A/4, ARA DAMANSARA
47301 PETALING JAYA SELANGOR
MALAYSIA

For billing enquiries, kindly get in touch with us at **1800-18-1818** (+603-5021 2122 if you are calling from abroad) or **cs@time.com.my**.

TT dotCom Sdn Bhd
No. 14 Jalan Majistret U1/26,
Hicom Glenmarie Industrial Park,
40150 Shah Alam, Selangor
MALAYSIA

www.time.com.my

Summary Of Account

| Previous Balance | Payment | Adjustments | | Overdue Balance | Current Charges | Total Outstanding |
|------------------|-------------|-------------|------------------------|-----------------------|-----------------|-------------------|
| | | Base Amount | GST/Service Tax Amount | | | |
| MYR286.02 | MYR150.00CR | MYR0.00 | MYR0.00 | MYR136.02 | MYR147.34 | MYR283.36 |
| | | | | Rounded Amount | MYR147.35 | MYR283.35 |

Please check the details in your statement. Any discrepancies or disputes must be brought to our attention within 30 days from the date of this statement.

Summary Of Current Charges

| Description | Amount |
|--|---------------|
| Service Charges | 139.00 |
| Service Tax (6% on Taxable Amount of 139.00) | 8.34 |
| Current Charges | 147.34 |

Please detach here and return this portion with your payment.

Account No : 689070180520 12

Invoice No : 225507038

Statement Date : 05/02/22

| Overdue Balance | Current Charges | Total Outstanding | Due Date | Amount Paid |
|-----------------------|-----------------|-------------------|----------|-------------|
| MYR136.02 | MYR147.34 | MYR283.36 | 14/03/22 | |
| Rounded Amount | MYR147.35 | MYR283.35 | | |

Please present your **statement of account** when making a payment over the counter.

TT dotCom Sdn Bhd (52371-A)
Credit Management
P.O. Box 7028
40700 Shah Alam Selangor
MALAYSIA



Billers Code: 5553
Ref-1: 68907018052012
Ref-2: 225507038

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account



689070180520 12



225507038



283.35

CUSTOMER SERVICE

Should you have any inquiries, kindly contact our Customer Service Consultant through these various channels

- CALL** 1800 18 1818 or 603-5021 2122 (if you are abroad)
Our Customer Interaction Centre (Call Centre) operates 24 hours. 7 days a week
- FAX** 03-5032 6579
- EMAIL** cs@time.com.my
- WRITE** Customer Service Support, Level 1 Glenmarie Central Region Building, No 14 Jalan Majistret U1/26, Hicom Glenmarie Industrial Park, 40150 Shah Alam.
- DROP BOX** Walk-in to our premise in Glenmarie for cheques only located at No 14 Jalan Majistret U1/26, Hicom Glenmarie Industrial Park, 40150 Shah Alam.

PAYMENT METHODS

Following are the payment methods that TIME offers:

Mail your cheque / bank draft

Payment by cheque or bank draft through the mail should be crossed and made payable to "TT dotCom Sdn Bhd". Please detach the payment slip enclosed in the bill and return it together with cheque or bank draft to the address provided below:



TT dotCom Sdn Bhd (52371-A)
Credit Management
P.O. Box 7028
40700 Shah Alam Selangor
MALAYSIA

PLEASE DO NOT SEND CASH BY MAIL.

At Pos Malaysia
Payment by cash or cheque can also be made at all computerised **Pos Malaysia** offices. Payment at **Pos Malaysia** offices by cheque or bank draft is payable to "**Pos Malaysia Berhad**".

By Auto-debit Services
Payment can be made by completing standing instructions with Visa, MasterCard or American Express. Please call 1800 18 1818 or 03-5021 2122 (if you are abroad) for further details.

Via Online Payment Services

Simply logon to:

- www.time.com.my
- www.pbebank.com
- www.cimbclicks.com.my
- JomPay via online/mobile banking. Biller Code 5553
- www.maybank2u.com
- www.payonline.com.my
- www.cimbizchannel.com
- www.mbfcards.com
- www.rhbbank.com.my
- www.posonline.com.my

Via Call Payment Services

Simply call:

- TIME Call Payment Service (TCPS) at 1800 18 1818 or 03-5021 2122 (if you are abroad) to settle your bills using Visa, MasterCard or American Express.
- MBF Cards CALL 'n PAY service at 03-2167 7600 or any of MBF Cards branches to settle your bills.
- PB Telebanking at 1 800 883 323 to settle your bills. (For Public Bank Customers only)
- Maybank Kawanku Service at 1 300 88 6688 to settle your bills. (For Maybank Customers only)

At Public Bank

Payment by cash, cheque, bank draft, money order and postal order are accepted at all Public Bank branches. Please issue payment payable to "**TT dotCom Sdn Bhd**".

ATM

- At all Public Bank ATMs to settle your bills. (For Public Bank customers only)
- At all Maybank ATMs to settle your bills. (For Maybank customers only)

CDT (Cash Deposit Terminals)
• At all Public Bank Cash Deposit Terminals to settle your bills.

CDM (Cheque Deposit Machine)
• At all Public Bank Cheque Deposit Machines to settle your bills.

✂ Detach here. Please return this section with your payment ✂

For changing of billing address, please print in the space below:

A/C NO.

NEW ADDRESS

TELEPHONE (OFFICE) POSTCODE

(HOME) FAX

HANDPHONE

EFFECTED DATE OF CHANGE (DDMMYYYY) _____
Signature/Office Stamp for Company/Corporate

If you are paying by cheque, please fill in the cheque details below:

| BANK | PLACE | CHEQUE NO. | AMOUNT (RM) |
|------|-------|------------|-------------|
| | | | |

Kindly enclose this portion of the statement when sending payment by mail.
Please write down your name, account number and contact number at the back of the cheque.

Payments & Adjustments History

Payments Received

MYR

| Item | Description | Date | Amount |
|-----------------------|-------------|----------|-----------------|
| 1 | Payment | 31/01/22 | 150.00CR |
| Total Payments | | | 150.00CR |

Charges In Detail

Service Charges

Broadband

MYR

| Item | Service No. | Description | From | To | Amount |
|--------------------------------|-------------|--------------------------------------|----------|----------|---------------|
| 2 | TBBN460543G | TIME Fibre Home Broadband 500Mbps | 05/02/22 | 04/03/22 | 139.00 |
| Total Broadband Charges | | | | | 139.00 |
| Total Service Charges | | | | | 139.00 |

Service Tax

MYR

| Item | Description | Amount |
|--------------------------|--|---------------|
| 3 | Service Tax (6% on Taxable Amount of 139.00) | 8.34 |
| Total Service Tax | | 8.34 |
| Current Charges | | 147.34 |

1. Current Charges Payment Due Date

"Current Charges Payment Due Date" means the last day the current billed charges must be fully paid which does not refer to or include your previous outstanding balance past due. After this date, we reserve the right to suspend, restrict or terminate any or all the telecommunication services provided to you and also impose late payment interest at the rate specified in your service contract with TT dotCom Sdn Bhd on the outstanding sum from the day after the Current Charges Payment Due Date until full settlement thereof.

2. Important Notice

Please settle, payment in full or before the current charges payment due date to ensure uninterrupted service. We reserve the right to impose 8% interest per annum on overdue balance.

3. Call Charges And Rating Information

Following is the STD and IDD Reduced Rate Period

| Destination | Weekdays | Weekends |
|--------------------------------|---------------|-----------------------------|
| National, Mobile | 7 pm - 7 am | 7pm-7am |
| South East Asia & Asia Oceania | 9 pm - 7 am | Saturday 6 pm - Monday 6 am |
| North, Central 6 South America | 3 am - 9 am | Saturday 6 pm - Monday 6 am |
| Europe, Middle East & Africa | 12 am - 12 pm | Saturday 6 pm - Monday 6 am |

Following is the Call Rating Information

P - full rate **O** - reduced rate **W** - weekend rate **S** - single period rate **+/*** - from one period to another

Warning Notice

Making false and prank calls to 999 is an offence under section 233 of the Communications and Multimedia Act (CMA) 1998 and is punishable by a fine not exceeding RM50,000.00 (Ringgit Malaysia: Fifty Thousand) or to an imprisonment for a term not exceeding one year or to both.

Notice on Personal Data Protection Act 2010 / Notis mengenai Akta Perlindungan Data Peribadi 2010

Thank you for supporting us over the years. It has been our pleasure serving you and we continuously strive to enhance our products and services and improve your experience as a TIME customer. In line with the Personal Data Protection Act (PDPA) 2010, TT dotCom Sdn Bhd, a wholly owned subsidiary of TIME dotCom Berhad, want you to know your rights with respect to your personal data that is collected and processed by us. To comply with the PDPA, any personal data in our database will not be shared without your consent. Kindly visit our website at www.time.com.my to read the full terms of our **Privacy Policy**. Please contact our Customer Helpline at **1800 18 1818** or chat with us online at www.time.com.my or email us at cs@time.com.my if you wish to make a request to access or limit the processing and use of your personal data. We value your privacy and strive to protect your personal data made available to us. Thank you.

Terima kasih di atas sokongan anda selama ini. Kami amat berbesar hati dapat berkhidmat untuk anda dan kami akan terus berusaha untuk meningkatkan mutu produk-produk serta perkhidmatan kami di samping memastikan anda memperoleh pengalaman yang lebih baik sebagai pelanggan TIME. Selaras dengan Akta Perlindungan Data Peribadi (PDPA) 2010, TT dotCom Sdn Bhd, yang merupakan anak syarikat milik penuh TIME dotCom Berhad ingin memaklumkan anda mengenai hak-hak anda berkaitan dengan data peribadi anda yang dikumpul serta diproses oleh kami. Bagi mematuhi PDPA, sebarang data peribadi yang berada di pangkalan data kami tidak akan dikongsi tanpa persetujuan anda. Sila layari laman web kami di www.time.com.my untuk mengetahui lebih lanjut mengenai terma dan syarat **Dasar Privasi** kami. Sila hubungi Talian Khidmat Pelanggan kami di **1800 18 1818** atau berhubung dengan kami secara online di www.time.com.my atau anda boleh e-mel kami di cs@time.com.my sekiranya anda ingin membuat permintaan untuk mengakses atau mengehadkan pemprosesan dan penggunaan data peribadi anda. Kami menghormati privasi anda serta berusaha untuk melindungi data peribadi yang anda berikan kepada kami. Terima kasih.

