

SERVICE ORDER FORM - BUSINESS PACKAGE

APPLICATION : New Upgrade / Downgrade Relocation

1. Please read all the Terms & Conditions accompanying the subscription of the Service(s) before completing this application form.
 2. Please write in CAPITAL LETTERS and tick (v) where required

APPLICANT'S INFORMATION

Company Name _____
 Registration No _____ Tel No _____ Email _____
 Company Type Sdn Bhd Bhd LLP/PPT Partnership Sole Proprietor
 Others _____

SERVICE DETAILS

Appointed Representative _____
 Address _____

 City/State _____ Postcode _____
 Contact No _____ Required For Service (RFS)¹: _____ Preferred Installation Time: Morning Evening

1. Required For Service (RFS) date is subject to the availability of required infrastructure and/or equipment.
2. The appointed representative must be available during service installation.
3. Your e-bill will be sent to your registered email address as stated in the section above. Early termination will subject to RM500 penalty.

PACKAGE DETAILS

1. City Broadband Business¹

50Mbps RM99
 100Mbps RM129
 300Mbps RM189
 500Mbps RM259
 1Gbps ~~RM599~~ RM499

2. Add-On

Voice Business Plan at RM20/month² 1 Fixed IP at RM200/month

3. Contract Term

24 months 12 months³

Notes :

1. All packages come with ONU, WiFi router, 1 Dynamic IP, and 1 Voice Business Plan except 50Mbps package, which does not include Voice Business Plan.
2. Voice add-on inclusive of 1 voice line and a DECT phone.
3. One-time charge upfront payment of RM400 is required for 12 months contract term.

Voice calls are charged at RM0.10/min and low IDD call rates for international calls. All price(s) are subject to 6% Service Tax.

UPFRONT PAYMENT

(Payable to Allo Technology Sdn Bhd prior installation date)

Deposit* Broadband RM500
Applicable for Non-Malaysian

One-time charge Broadband RM400
Applicable for 12 months contract

*Deposit is refundable upon termination.

DOCUMENTS AND DECLARATION

Documents Required :

Locally-Registered Company

Photocopy of MyKad (both sides) or Passport (for Non-Malaysian)
 Photocopy of Form 9/13/Notice of Registration (Section 15)/Certificate of Incorporation (Section 17)/(Section 28)/Certificate of Practice issued by the relevant authority (NGO/Association/Cooperative)

Foreign Registered Company

Photocopy of MyKad (both sides) or Passport (for Non-Malaysian)
 Photocopy of Form 79/80/80a/83/83a/Section 562(1)

Declaration :

I hereby consent to the collection, use, disclosure of my personal information in accordance with the **Privacy Policy** available on <https://www.citybroadband.my/privacy-policy-2/>.

I hereby declare that the above information, documents and any appendices attached are true and valid. I have read and understood the contents of this form and agreed to be bound by general Terms & Conditions as stated on the <https://www.citybroadband.my/terms-conditions/> which accompany the subscription of product(s) and/or service(s).




Authorised Signature _____
 Name: LOGACHANDER A/L KANASAM
 Date: 22-Mar-22

APPLICATION ACKNOWLEDGEMENT
City Broadband's Acknowledgement Date: _____

FOR OFFICE USE ONLY	
Technical: _____	Date: _____
Sales: _____	Date: _____
Verified By: _____	Date: _____
Finance: _____	1st Billing Date: _____
Activation Date: _____	
Remark: _____	