

SERVICE ORDER FORM - RESIDENTIAL PACKAGE

APPLICATION : New Upgrade / Downgrade Relocation

1. Please read all the Terms & Conditions accompanying the subscription of the Service(s) before completing this application form.
 2. Please write in CAPITAL LETTERS and tick (✓) where required

APPLICANT'S INFORMATION

Full Name Logachander a/l kanasam
 NRIC/Passport No. 881219-56-6299 Nationality Malaysia Gender Male Female
 Date of Birth 19-Dec-1988 Email wbvgroups@gmail.com
 Contact No. 012-6730926

INSTALLATION ADDRESS

No. Level L1 Block 10
 Street/ Lot Pangea paragon , persiaran bestari
 City/State Cyberjaya / Selangor Postcode 63000

SERVICE DETAILS

Required For Service (RFS)¹ : _____
 Appointed Representative² : _____
 Representative's Contact No : _____
 Preferred Timing Morning Evening Billing Cycle: Monthly³

Notes :
 1. Required For Service (RFS) date is subject to the availability of required infrastructure and/or equipment.
 2. The appointed representative must be available during service installation.
 3. Your e-bill will be sent to your registered email address. Early termination will subject to RM500 penalty.

PACKAGE DETAILS

1. City Broadband Residential¹

- 100Mbps **RM99**
 500Mbps **RM139**
 1Gbps **RM199**

2. Add-On

Voice Home Plan **RM20/month²**

3. Contract Term

24 months 12 months³

Notes :

- All packages includes an DSL, WiFi Router and 1 Dynamic IP.
 - An additional one-time charge of RM100 applies to customers who subscribe to 12 months contract term.
 - One-time charge of RM300 is required for 24 months contract term.
- Voice calls are charged at RM0.08/min and low IDD call rates for international calls. All price(s) are subject to 6% Service Tax.

UPFRONT PAYMENT

(Payable to Allo Technology Sdn Bhd prior to installation date)

Deposit* Broadband **RM300**
 Applicable for Non-Malaysian
 One-time charge Broadband **RM300** Voice **RM100**
 Applicable for 12 months contract

*Deposit is refundable upon termination

DOCUMENTS AND DECLARATION

Documents Required :

Photocopy of NRIC (both sides) or passport (Non-Malaysian)

Declaration :

- I hereby consent to the collection, use, disclosure of my personal information in accordance with the **Privacy Policy** available on <https://www.citybroadband.my/privacy-policy-2/>.
- I hereby declare that the above information, documents and any appendices attached are true and valid. I have read and understood the contents of this form and agreed to be bound by general Terms & Conditions as stated on the <https://www.citybroadband.my/terms-conditions/> which accompany the subscription of product(s) and/or service(s).

Remarks:

APPLICATION ACKNOWLEDGEMENT

City Broadband's Acknowledgement
 Date: _____

FOR OFFICE USE ONLY

Technical: _____ Date: _____
 Sales: _____ Date: _____
 Verified By: _____ Date: _____
 Finance: _____ 1st Billing Date: _____
 Activation Date: _____
 Remark: _____

Applicant's Signature: 16-mar
 Date: _____