

ATHIRAH BINTI TANDA  
29, DUTAMAS SEROJA 3  
TAMAN SPKK (SEGAMBU)  
51200, KUALA LUMPUR, WIL

Hi there! here is your bill for January.  
*Hai! Ini adalah bil anda untuk bulan Januari.*

There have been changes to your bill this month, you can find out details of what's changed on page 3.  
*Terdapat perubahan pada bil anda bulan ini, anda boleh mendapatkan maklumat perubahan di mukasurat 3.*



**Previous Bill** *Bil Terdahulu*

- Previous bill amount  
*Jumlah bil terdahulu*  
RM 531.25
- Payment received  
*Bayaran diterima*  
- RM 531.25

**+** Zero balance  
*Baki kosong*  
RM **0.00**

**This Bill** *Bil Semasa*

- Monthly charges  
*Caj bulanan*  
RM 296.80
- Adjustments  
*Penyelarasan*  
RM 24.79

**L** New charges due  
*Caj baharu perlu dibayar*  
RM **321.59**

**TOTAL AMOUNT DUE**  
*JUMLAH PERLU DIBAYAR*

**RM 321.60**  
Round total: + RM 0.01

**PAY BY** *Bayar sebelum 01 Mar 2022*

**YOUR PAYMENT HISTORY** *Sejarah Pembayaran Anda*

SEP 2021 BILL		OCT 2021 BILL		NOV 2021 BILL		DEC 2021 BILL	
RM 534.30	- RM 276.00	RM 525.00	- RM 258.30	RM 537.00	- RM 276.75	RM 541.15	- RM 276.65
<b>L</b>	<b>✓</b>	<b>L</b>	<b>✓</b>	<b>L</b>	<b>✓</b>	<b>L</b>	<b>✓</b>
29 SEP	31 AUG	29 OCT	30 SEP	29 NOV	31 OCT	29 DEC	01 DEC
Sep Bill amount	Payment	Oct Bill amount	Payment	Nov Bill amount	Payment	Dec Bill amount	Payment

**WAYS TO PAY** *Cara-cara untuk membayar*



**AUTO DEBIT**

Never miss a due date and save time making payment.

Sign up at [astro.com.my/autodebit](http://astro.com.my/autodebit)

*easiest way to pay*



**PAYMENT PARTNERS**

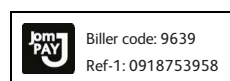
Visit any of our payment partners. See Page 2 for the full list.

Always bring along your bill to scan!



**JOMPAY**

Enter the Biller Code and Ref-1 Number when making a payment with JomPAY.

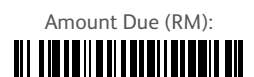


**ONLINE**

Scan this QR to pay online or visit [pay.astro.com.my](http://pay.astro.com.my)



**PAYMENT BARCODE**



Account Number:



0918753958

**CONTACT US**  
HUBUNGI KAMIONLINE *Atas talian*

- WEBSITE astro.com.my/contactus
- EMAIL wecare@astro.com.my
- SELF-SERVICE selfservice.astro.com.my

CALL US *Hubungi kami*

- PHONE 03-9543 3838
- IPTV 03-9543 1543
- OPERATING HOURS  
Daily from 8am to 12 midnight  
Standard local call charges may apply

SOCIAL *Media sosial*

- FACEBOOK facebook.com/astro
- TWITTER @astroonline

CORPORATE DETAILS *Maklumat korporat*

- COMPANY REGISTRATION  
MEASAT Broadcast Network Systems  
Sdn Bhd 199201008561 (240064-A)

ASTRO HEADQUARTERS  
All Asia Broadcast Centre,  
Technology Park Malaysia,  
Lebuhraya Puchong-Sg. Besi,  
Bukit Jalil, 57000 Kuala Lumpur

SERVICE TAX REG NO  
W10-1808-32000823

**WHAT YOU NEED TO KNOW**  
APA YANG ANDA PERLU TAHU**FEES AND CHARGES**  
BAYARAN DAN CAJ

- Failure to make payment before the Due Date may result in suspension or termination of your subscription without notice.

*Kegagalan membuat bayaran sebelum Tarikh Bayaran Akhir mungkin menyebabkan sekatan atau penamatan langganan tanpa notis.*

- A Reconnection Fee of RM20.00 will be charged to your account for reactivation of a subscription that has been suspended or terminated.

*Bayaran Penyambungan RM20.00 akan dikenakan ke atas akaun anda untuk mengaktifkan semula langganan yang telah disekat atau dipotong.*

- A Switching Fee of RM10.00 will be charged to your account upon downgrading of package or change of package of the same price.

*Bayaran Penukaran sebanyak RM10.00 akan dikenakan ke akaun anda apabila membuat penurunan taraf pakej atau perubahan pakej pada harga yang sama.*

All details shown in this invoice deemed to be correct unless Astro is notified of any discrepancy within thirty (30) days from the Invoice Date.

*Semua butiran yang ditunjukkan di dalam invois ini adalah benar kecuali Astro diberitahu mengenai sebarang percanggahan dalam tempoh tiga puluh (30) hari dari Tarikh Invois.*

For the avoidance of doubt, nothing herein shall preclude Astro from correcting at any time any error or discrepancy in the amount stated in the invoice.

*Untuk mengelakkan keraguan, Astro berhak untuk membetulkan pada bila-bila masa apa-apa kesilapan atau percanggahan dalam jumlah yang dinyatakan dalam invois.*

Thank you for your subscription to the Astro Service. We would like to inform you that by subscribing to the Astro Service, you consent to the processing of your personal data in accordance with our Privacy Notice which is available on [www.astro.com.my/privacy-notice](http://www.astro.com.my/privacy-notice)

*Terima kasih atas langganan anda kepada Perkhidmatan Astro. Kami ingin memaklumkan kepada anda bahawa dengan melanggan Perkhidmatan Astro, anda bersetuju dengan pemprosesan data peribadi anda mengikut Notis Privasi kami yang boleh didapati di [www.astro.com.my/privacy-notice](http://www.astro.com.my/privacy-notice)*

\*Payment collection on behalf of iQiyi & Netflix services. Amount including 6% DST.  
\*Pungutan bayaran bagi pihak perkhidmatan iQiyi & Netflix. Jumlah termasuk 6% DST.

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- ✓ Easy online registration
- ✓ Never miss a payment

**ALL the WAYS TO PAY** *Kesemua cara untuk membayar***astro** THROUGH ASTRO

Autodebit  
Astro Service Center  
Astro Self-Service Portal  
My Astro App

## ONLINE BANKING

JomPay  
Maybank  
Agrobank  
Public Bank

## PAYMENT TERMINAL

Selected Petrol Stations  
Convenience Stores/Marts  
Kiosk & e-wallet  
\*\*Max RM0.50 surcharge

## OVER THE COUNTER

Agrobank  
POS Malaysia  
Bank Simpanan Nasional -  
*allow up to 2 working days*

For more info on payment channels, kindly visit: [support.astro.com.my](http://support.astro.com.my)  
Untuk maklumat lanjut berkenaan pilihan bayaran, sila layari: [support.astro.com.my](http://support.astro.com.my)

your recent  
 changes

What's changed since your last bill? *Apa yang berubah berbanding dengan bil terdahulu anda?*

! You have reverse charges.  
*Anda mempunyai caj balikan.*

## Previous Bill *Bil Terdahulu*

Your previous bill *Bil terdahulu anda* 531.25

### Payments *Bayaran*

Payment received <i>Bayaran diterima</i>	31 Dec	-276.65
Payment received <i>Bayaran diterima</i>	29 Jan	-254.60

**Zero balance** **RM 0.00**  
*Baki kosong*

## This Bill Charges *Caj Bil Semasa*

**Tax Legend**  
*Petunjuk cukai*  
 S = Service Tax  
*Cukai perkhidmatan*  
 N = No Service Tax  
*Tiada cukai perkhidmatan*

### Monthly charges *Caj bulanan* 29 Jan - 28 Feb

**SmartCard 015007793811**  
*Modem ID 200613*  
 S Super Pack 1 151.00  
 S 100mbps Maxis 129.00  
 Service tax @ 6% 16.80

**Total monthly charges** **RM 296.80**  
*Jumlah caj bulanan*

### Adjustments *Penyelarasan*

S Astro Discount <i>Ref Invoice: 1217733606</i>	31 Dec - 28 Jan	23.39
<b>SmartCard 015007793811</b> <i>Modem ID 200613</i>	02 Jan - 28 Jan	
S 100mbps Maxis – Reverse charge <i>Caj balik</i> <i>Ref Invoice: 1217733606</i>		-112.35
S 100mbps Maxis – Partial charge <i>Caj sebahagian</i>		112.35
Service tax @ 6%		1.40

**Total adjustment** **RM 24.79**  
*Jumlah penyelarasan*

**TOTAL AMOUNT DUE**  
**JUMLAH PERLU DIBAYAR**

**RM 321.60**  
 Round total: + RM 0.01

Inclusive of RM18.20 of Service tax @ 6%. Service Tax is charged on each taxable item.  
*Harga termasuk RM18.20 Cukai Perkhidmatan @ 6%. Cukai Perkhidmatan akan dicaj pada setiap barangan yang boleh dikenakan cukai.*

! Pay by due date to ensure continuous service.  
*Sila bayar mengikut tarikh habis tempoh untuk memastikan perkhidmatan tidak tergendala.*