BUSINESS FIBRE INTERNET REGISTRATION FORM



A. FOR EXISTIN	G CUSTOMER	B. FOR NEW CUSTOMER					
ACCOUNT DETAILS	3	DOCUMENTS REQUIRED					
Company Name:		For Corporate/Company: * To be certified with company stamp Letter of request/authorisation on official letterhead*					
Account No.:		Deter of request/authorisation on official letterhead Photocopy of authorised signatory's NRIC (both side) or Passport (Non-Malaysian)*					
Existing Mobile No.:	-	Photocopy of authorised Company Registration documents*					
C. COMPANY DE	TAILS *Required						
Company Name as p	er Company Form* :	Person-in-Charge (PIC) Name* :					
Company Billing Add	ress:	PIC NRIC/Passport No.*:					
	N *						
	n No.* :	PIC Contact No. (Company)*:					
Authorised Signator	y's Name* :	PIC Fax No. (Company)* :					
Authorised Signatory	's NRIC/Passport No.*:	Billing Preference: Existing Billing Account No.: New Bill					
Nature of business*	Manufacturing, Agriculture & Mining Energy and Utility	No. of Employees*:					
	☐ IT and Communications ☐ Trading, Reseller & Distribution ☐ Property & Construction ☐ Hospitality ☐ Financial Services & Insurance ☐ Logistic & Transportation ☐ Retail and F&B ☐ Education ☐ Education	Annual Company Sales Turnover*:					
D. SERVICE INF	ORMATION						
INSTALLATION AD Unit/Floor/Block: _							
Building Name:							
Street Name:							
Town/City:		State: Postcode:					
Service Request Dat	e (DD/MM/YY):	AM PM All Day					
Site Contact Nam		Site Contact Name:#2:					
1							
Contact Telephon	e No.:	Contact Telephone No.:					
Contact Fax No.:		Contact Fax No.:					
E-mail:		E-mail:					
PIC details for Maxi	sONE Business Hub						
Name*: Mobile No.*:	ername & password will be sent to this mobile no.)	Email Address*: NRIC/Passport No.:					
Note: You will be aut	omatically registered for ONE Business Hub upon activation of the subscribed Services at no	extra cost. An email verification will be sent to the Authorised Signatory or PIC who is required to activate the account to be month (exclusive of all applicable taxes) will be applicable for any request for printed itemised bill to be delivered to you.					
E. REQUIRED SE	ERVICE TYPE (BROADBAND)						
Dynamic IP	ONEBusiness Fibre: 30Mbps ONEBusiness Fibre: 100Mbps ONEBusiness Fibre: 3	OMbps Package					
		ited Calls RM199/month 500Mbps + 1 Unlimited Calls RM269/month 800Mbps + 1 Unlimited Calls RM349/month					
		Business VoiceConnect 500Mbps + 5 ONE Business VoiceConnect able Off net mins) 800Mbps + 5 ONE Business VoiceConnect able Off net mins) 800Mbps + 5 ONE Business VoiceConnect able Off net mins) 800Mbps + 5 ONE Business VoiceConnect able Off net mins) 800Mbps + 5 ONE Business VoiceConnect able Off net mins) 800Mbps + 5 ONE Business VoiceConnect 800Mbps + 5 ONE					
	300Mbps + 9 0NE	Business VoiceConnect 500Mbps + 9 ONE Business VoiceConnect 800Mbps + 9 ONE Business VoiceConnect					
	RM399 (1800 Share	able Off net mins) M469 (1800 Shareable Off net mins) M549 (1800 Shareable Off net mins)					
Fixed IP	ONEBusiness Fibre: 30Mbps ONEBusiness Fibre: 100Mbps ONEBusiness Fibre: 3	· · · · · · <u>_</u>					
	Calls RM339/month	ited Calls ^{®M} 399/month					
	RM309 RM509 (1000 Share	able Off net mins) RM579 (1000 Shareable Off net mins) RM659 (1000 Shareable Off net mins)					
	SUDMIDS + 9 ONE RM599 (1800 Share	Business VoiceConnect 500Mbps + 9 ONE Business VoiceConnect 800Mbps + 9 ONE Business VoiceConnect able Off net mins) 800Mbps + 9 ONE Business VoiceConnect 1 800Mbps + 9 ONE Business VoiceConnect 1 800Mbps + 9 ONE Business VoiceConnect 1 800Mbps + 9 ONE Business VoiceConnect 2					
Internet Security	Please select: Security (Anti Ransomware, Anti Malware, Anti Malware, Anti Cryptomining)	ppriopriate Content (Gaming, P2P Downloading) Block Social Media (Facebook, Instagram, Twitter, YouTube etc.)					
	Mbps by default comes with unlimited calls for the single line. the single line is to be surrendered if you subscribe for additional lines, this applies to 300	1/500/800Mhns with Hastad Vojca Salution (5 and 9 BVC lines)					
. The existing "unling"	nited calls" line has no features (e.g. Pilot Hunting features are not allowed)	es. E.g. if you subscribe to ONE Business Fibre 500Mbps that comes with 5 lines, you are not allowed to terminate					
2 out of the 5 lines • If you are already	s, any termination would be terminating all 5 lines. subscribed to ONE Business Fibre 30Mbps or 100Mbps, to upgrade to ONE Business Fibre	300/500/800Mbps, you must subscribe to a new plan for twenty four (24) months.					
 You are not allowed 	d to share your credit card terminal line with a Dect phone using a splitter. The credit car ultes for off-net calls will be offered on any lines subscribed (excluding video calls, calls to	d terminal must be connected to an individual port to avoid disruption in the credit card transaction.					
	up Internet is meant to provide a normal internet browsing experience and usage of a min	imum of one (1) ONE Business Voice line in which the quality of the line is on a best-effort basis that is provided					
Contract Peri		lelocation (Please tick): Yes No Relocation Termination Date:					
Billing charges on	the old modem will continue to be incurred if the termination date for the Relocation is not stated.						

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BUSINESS FIBRE INTERNET REGISTRATION FORM

F. VALUE ADDE		5											
Add-On Solution		. 🗆		DHO	0/						7 -		
	Please sel				2/user per mth				ease select domain	n:com + RM5/mth	.com.my + R	√7/mthr	my + RM10/mth
Cloud and	State your preferred domain name for your company (If not using your current domain). The maximum number of characters you can have for your domain is up to 18 alphanumeric characters. In the event that all 3 domain names are not available, Maxis will notify you via email.												
Email Storage	1 st Prefere	nce						2 nd Prefe	erence				
	3 rd Prefere	ence											
	Remarks:												
Managed WiFi	Please sel	ect: RM80/m	th *Note: Ma	naged WiF	i comes with ONE uni	t of Access Po	int. Additional ur	nits of Access Points ca	n be purchasable below.				
Add-On Devices													
Access Poir	nts	Please select:	Quant	ity	a RM80	D/mth, per	device						
WiFi Mesh		Please select:	Quant	ity	@ RM12	2.50/mth, p	er device	* Note: WiFi Mesh A are required durin	Add On is for existing ONE ng the ONE Business Fibre	Business Fibre customers only. For new installation	registration, Maxpe	rt will advise if additiona	al WiFi Meshes
G. VOICE SERVI	CE Class	of Service (COS)) Privilleges										
COS ID			-	COS ID	F	lease tick	COS ID		Please tick	COS ID	Please tick	COS ID	Please tick
	restricted Call				r IDD only	10000 1101		r IDD and 600 on		4. Bar IDD Nat 600 Mobile	T today tion	5. Bar 600 o	
Unlimited Basic	Package	,			'				'	·	1		
No Business Voi	ce Numbers	P	ackage		Na	me (first na	me, last nar	ne)	Mobile	Email	cos	Domair	n Name
1.			s VoiceConne	ect									
		RM10/mo	ith 100Mbps	plan									
			ith 300Mbps										
			ith 500Mbps								2		
		FREE w	ith 800Mbps	plan									
Hosted Voice Pa	ckage												
No Business Voi	ce Numbers	Pack			Added Service		(first name,	last name)	Mobile	Email	COS	Domair	n Name
1.		ONEBusiness \ ONEBusiness \			rofessional Pack rofessional Pack								
3.		ONEBusiness \		_=	rofessional Pack	_							
5.		ONEBusiness \		_=	rofessional Pack rofessional Pack	_							
6. 7.		ONEBusiness \		-=	rofessional Pack rofessional Pack								
8.		ONEBusiness \		_=	rofessional Pack								
9.		ONEBusiness \	VoiceConnect	P	rofessional Pack	(
 If you are already You are not allow For Value Added 	es, any termina y subscribed to yed to share yo Services or V kup Internet is te level assura	one would be ter one one one of the our credit card ter oice Connect Kit a meant to provide ance.	minating all the solution of t	o lines. or 100M th a Dec e refer t	bps, to upgrade t phone using a o the ONEBusin	to ONE Bus splitter. Th ess VoiceC	iness Fibre : e credit card onnect's teri	300/500/800Mbp d terminal must be ms and conditions	os, you must subscr e connected to an in	olution (5 and 9 BVC lines). ass Fibre 500Mbps that comes be to a new plan for twenty for dividual port to avoid disruption ne in which the quality of the lir	ur (24) months n in the credit (s. card transaction.	
H. KEMAKKS													
I. DECLARATION	the above to time; (o agree tha obtain co	information provided I) I/we hereby cons t the Maxis Privacy Insent of our employ	ed is correct a ent to the colle Statement sha rees, represent	nd valid; (ction and all form ar ative(s) a art of the	c) I/we have read processing of my n integral part of th and/or signatories terms and condit	and agreed /our persona ne terms and for the colle	to be bound to al Information I conditions of ction and pro	by the following con personal data in ac the Service. (In res cessing of their Per	tract terms and the Te cordance with the Ma spect of corporate/bus sonal Information/per	d (MBSB) as set out in this registrat erms and Conditions printed overle tiss Privacy Statement as set out in siness/non-individual customers): I, sonal data in accordance with the rs to install the service at my office Company's Stamp	af and/or any ar MBSB's websit We further uno Maxis Privacy S e.	nendments that ma e at www.maxis.cor ponditionally and irrev tatement and I/we a	de thereto from time n.my/pdpa and I/we vocably undertake to agree that the Maxis
Nama (Drint L. E. III)				Authori	sed Signature					AK2R WWV	IAGEMEN I CO. NO. 3	(M) SDN. 6715K	RHD
Name (Print In Full):										_			
Designation:										For company application	on only		
Date (DD/MM/YY):	UOE ONLY												
J. FOR OFFICE	USE ONLY												
Order taken via: ESD Reseller		elemarketing		Maxis Ce	ntre	Others							
Dealer / Retail Source	ce Code:			_	Parent Account	ID:							
Master Account ID:				_	Account Catego	ry:				Reseller's Stamp			
Sales Code:				_	Reseller Code:					_			
Service Package:				_	Time Received:					_			
Date Received:	_			_	Processed By:	_				_			
Date of Registration:					Task Completion	n Time:				_			
Task Completion Date				_	Modem ID: Modem Passwo	ırd.				_			
Customer IP Addres Gateway IP:				_			Account No	.:		_			
Subnet Mask:					Maxis Business								

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SUMMARY TERMS AND CONDITIONS OF MAXIS SERVICE(S) ("SUMMARY")

Your Agreement with Maxis comprises the General Terms and Conditions ("General Terms"), Service Specific Terms & Conditions applicable to you, the Maxis Group Privacy Statement and the Maxis Fair Usage Policy ("Agreement"). These are all located on our official website at www.maxis.com.my/pdpa. Alternatively please visit your nearest Maxis Centre for hard copies.

This Summary highlights some of the important terms of the Agreement. When you purchase the Maxis Service(s), the Agreement in its entirety (and not just this Summary) applies to you. Please read and understand the contents of the Agreement in its entirety. Terms used in this Summary will have the same meaning as defined in the General Terms. In the event of any inconsistency or conflict between the Summary and the General Terms, the General Terms will prevail.

YOUR PERSONAL INFORMATION

We will process your Personal Information pursuant to the Personal Data Protection Act 2010 and the Maxis Group Privacy Statement. These explain your rights to and our usage of your Personal Info rmation. Our Maxis Group Privacy Statement is found at all our Maxis Centres and our website at www.maxis.com.my/pdpa. Call us at 1800 82 1123 or 74922123 or e-mail us at customercare@maxis.com.my if you need a copy.

YOUR OBLIGATIONS WHEN YOU USE THE SERVICE(S):

You must:

- comply with the Agreement in its entirety; comply with all applicable laws of Malaysia and instructions issued by us;
- promptly pay Charges in full without deduction and protect Our Equipment;
- not disclose your Log-On Details to others;
- not use the Service(s):
 - a) to send spam, unsolicited messages (including SMS' and emails), and messages against public interest;
 - b) for re-sale unless permitted by Maxis;
 - c) for fraudulent, unlawful and improper purpose such as gambling, vice, infringement of intellectual property rights, publishing any defamatory or abusive material; and
 - d) for any activity which is likely to cause Network congestion.

THE SERVICE(S) WE SUPPLY, OUR LIABILITY AND WHAT YOU CAN EXPECT OF US:

Our Service(s) may not be available everywhere. Please check Our Network coverage area on our official website at <u>maxis.com.my/network</u>. Whilst we will make every attempt to provide a fault free service, the Service(s) are not fault free from Matters Beyond Our Control. We are not liable to you or any other party, in contract, tort (including negligence), or otherwise for any loss or damage that you may suffer in connection with the Service(s).

CHANGE OF SERVICE PLAN

Request for a change of Service plan is based on our approval and at your cost.

GOOD AND SERVICES TAX ("GST") PROVISIONS

We will provide you with a tax invoice if GST is applicable.

WHEN WE CAN SUSPEND OR TERMINATE YOUR SERVICE(S):

We may suspend or terminate your Service(s) in a number of circumstances, including where you breach Our Agreement, late payment or failure to make payment, Network related issues (including emergencies), or use the Service(s) for improper purposes or for damaging our Network or when you resign or leave your Company or insolvency. If the Service(s) is/are suspended or terminated, you must still pay all outstanding Charges and charges for Service(s) reconnection.

WHAT WE CAN DO IN RELATION TO THE SERVICE(S):

We may from time to time make any changes, including revising the Charges. Changes will be notified via Maxis' official website.

COMPLAINTS

We appreciate any feedback about our Service(s), and are committed to resolving problems or complaints quickly. If you have any concerns, please contact us at 1-800-82-1919 or dial 1919 from your mobile.

You acknowledge that you have been provided with and have read and understood the Agreement in its entirety, and you agree to the terms and conditions of the Agreement.

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MAXIS BUSINESS FIBRE INTERNET

Important Notes Please Read and Tick

I have read and understand the Biz Fibre Term	as and Condition at the back of Biz Fibre Registration Form							
I understand if I have existing UniFi / Biz Fibre service at the installation address, new Maxis Biz Fibre service will be installed at the existing Broadband Termination Unit (BTU). Please share UniFi account if any:								
I understand if there is non-standard installation or additional service such wiring/cabling over the ceiling, underground and concealed wiring will be borne by my company.								
I will contact 1 800 82 1919 for any inquiry on Biz Fibre service & 1 800 82 1512 for Biz Fibre service technical issues								
I understand that the minimum subscription	period is 24 months without any FREE trial period.							
I understand that I will responsible to get per the work.	rmission from my building management for Maxis to start							
 I understand that I will be contactable within purposes. 	5 business days for order creation and scheduling							
• To differ or postpone the installation date, I will contact 1 800 82 1919 at least 5 days before appointment date and if less then 5 days I am aware Maxis will charge RM200 for late notification.								
	stallation day, if the pre-visit result show Maxis can't serves the right to reschedule the installation date until							
I understand during installation process, if the	ere is issue that could not been avoided and required ntact my self to reappointment within 7 to 21 business days.							
Authorised Signature								
Name : YAP KIM HO	Dealer Name :							
Designation : DIRECTOR	Designation :							
Date : 13-01-2022	Date :							

6. YOUR RIGHTS AND OBLIGATIONS REGARDING THE PERSONAL DATA PROVIDED TO MAXIS

- 6.1 From time to time, we may ask you to review and update Personal Data of your directors, representatives and/or relevant personnel to ensure that the said Personal Data is complete, accurate and not misleading.
- 6.2 Please note that, by giving your consent herein, you shall be deemed to have accepted any changes, updates (including make amendments, variations and/or addition) to this Notice and Statement by MAXIS from time to time to reflect our current policy or subsequent to any rules, regulations, acts applicable at that time.

7. CONTACT US

- 7.1 You may address any queries, concerns or complaints or request for access or correction of the Personal Data or information for the attention of MAXIS' Data Privacy Officer, by:
 - a. emailing to us at customercare@maxis.com.my;
 - b. or calling us at 123 from your Maxis phone/1800821123 or 03-74922123 from any other phone;
 - c. writing to us at the following address: MAXIS, P.O. Box 13222, 50802 Kuala Lumpur and faxing through at 03-74922950.

Kindly indicate your consent by signing and returning to us the "Consent Form" as set out below

CONSENT
YAP KIM HO
We ,
with Company No.:367.15-K
of the Personal Data as stated in the Personal Data Protection Notice and Statement
to Third Parties (Contractual, Agreement or Arrangement with Maxis) ("Notice and
Statement").
Further to the above, we hereby agree to comply with all reasonable requests of MAXIS to enable MAXIS to comply with its obligations under the PDPA or other applicable laws, regulations and/or guidelines
, -g, o. g
Signature/Signatures :

Name of Authorised Signatory/Signatories

YAP KIM HO

Company Stamp : YKSB MANAGEMENT (M) SDN. BHD

Date : 13-01-2022