

BUSINESS FIBRE INTERNET REGISTRATION FORM

F. VALUE ADDED SERVICES

Add-On Solutions

Cloud and Email Storage	Please select: <input type="checkbox"/> Cloud & Email Storage RM22/user per mth No of user(s): _____ Please select domain: <input type="checkbox"/> .com + RM5/mth <input type="checkbox"/> .com.my + RM7/mth <input type="checkbox"/> .my + RM10/mth
	State your preferred domain name for your company (If not using your current domain). The maximum number of characters you can have for your domain is up to 18 alphanumeric characters. In the event that all 3 domain names are not available, Maxis will notify you via email. 1 st Preference _____ 2 nd Preference _____ 3 rd Preference _____
	Remarks:
Managed WiFi	Please select: <input type="checkbox"/> RM80/mth *Note: Managed WiFi comes with ONE unit of Access Point. Additional units of Access Points can be purchasable below.

Add-On Devices

Access Points	Please select: <input type="checkbox"/> Quantity _____ @ RM80/mth, per device
WiFi Mesh	Please select: <input type="checkbox"/> Quantity _____ @ RM12.50/mth, per device <small>* Note: WiFi Mesh Add On is for existing ONEBusiness Fibre customers only. For new registration, Maxpert will advise if additional WiFi Meshes are required during the ONEBusiness Fibre installation</small>

G. VOICE SERVICE Class of Service (COS) Privileges

COS ID	Please tick	COS ID	Please tick	COS ID	Please tick	COS ID	Please tick	COS ID	Please tick
1. Allowed Unrestricted Calls - Default	<input type="checkbox"/>	2. Bar IDD only	<input type="checkbox"/>	3. Bar IDD and 600 only	<input type="checkbox"/>	4. Bar IDD Nat 600 Mobile	<input type="checkbox"/>	5. Bar 600 only	<input type="checkbox"/>

Unlimited Basic Package

No	Business Voice Numbers	Package	Name (first name, last name)	Mobile	Email	COS	Domain Name
1.		ONEBusiness VoiceConnect <input type="checkbox"/> RM10/month <input type="checkbox"/> FREE with 100Mbps plan <input type="checkbox"/> FREE with 300Mbps plan <input type="checkbox"/> FREE with 500Mbps plan <input type="checkbox"/> FREE with 800Mbps plan					

Hosted Voice Package

No	Business Voice Numbers	Package	Value Added Service	Name (first name, last name)	Mobile	Email	COS	Domain Name
1.		ONEBusiness VoiceConnect	<input type="checkbox"/> Professional Pack					
2.		ONEBusiness VoiceConnect	<input type="checkbox"/> Professional Pack					
3.		ONEBusiness VoiceConnect	<input type="checkbox"/> Professional Pack					
4.		ONEBusiness VoiceConnect	<input type="checkbox"/> Professional Pack					
5.		ONEBusiness VoiceConnect	<input type="checkbox"/> Professional Pack					
6.		ONEBusiness VoiceConnect	<input type="checkbox"/> Professional Pack					
7.		ONEBusiness VoiceConnect	<input type="checkbox"/> Professional Pack					
8.		ONEBusiness VoiceConnect	<input type="checkbox"/> Professional Pack					
9.		ONEBusiness VoiceConnect	<input type="checkbox"/> Professional Pack					

- 100/300/500/800Mbps by default comes with unlimited calls for the single line.
- Unlimited calls for the single line is to be surrendered if you subscribe for additional lines, this applies to 300/500/800Mbps with Hosted Voice Solution (5 and 9 BVC lines).
- The existing "unlimited calls" line has no features (e.g. Pilot Hunting features are not allowed)
- You are not allowed to downgrade or reduce the quantity of VoiceConnect lines offered in the above packages. E.g. if you subscribe to ONEBusiness Fibre 500Mbps that comes with 5 lines, you are not allowed to terminate 2 out of the 5 lines, any termination would be terminating all 5 lines.
- If you are already subscribed to ONEBusiness Fibre 30Mbps or 100Mbps, to upgrade to ONEBusiness Fibre 300/500/800Mbps, you must subscribe to a new plan for twenty four (24) months.
- You are not allowed to share your credit card terminal line with a Dect phone using a splitter. The credit card terminal must be connected to an individual port to avoid disruption in the credit card transaction.
- For Value Added Services or VoiceConnect Kit add-ons, please refer to the ONEBusiness VoiceConnect's terms and conditions.
- The Wireless Backup Internet is meant to provide a normal internet browsing experience and usage of a minimum of one (1) ONEBusiness Voice line in which the quality of the line is on a best-effort basis that is provided without any service level assurance.

Please attach list if number of row is insufficient

H. REMARKS

I. DECLARATION

By signing below, I/We hereby declare that: (a) I/we wish to subscribe for the aforesaid Service(s) provided by Maxis Broadband Sdn Bhd (MBSB) as set out in this registration form and any amendments may be made hereto; (b) the above information provided is correct and valid; (c) I/we have read and agreed to be bound by the following contract terms and the Terms and Conditions printed overleaf and/or any amendments that made thereto from time to time; (d) I/we hereby consent to the collection and processing of my/our personal information/personal data in accordance with the Maxis Privacy Statement as set out in MBSB's website at www.maxis.com.my/pdpa and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service. (In respect of corporate/business/non-individual customers): I/We further unconditionally and irrevocably undertake to obtain consent of our employees, representative(s) and/or signatories for the collection and processing of their Personal Information/personal data in accordance with the Maxis Privacy Statement and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service; (e) I/we agree to allow the authorised installers to install the service at my office.



Authorised Signature

Name (Print In Full): _____

Designation: _____

Date (DD/MM/YY): _____

Company's Stamp

YKSB MANAGEMENT (M) SDN. BHD
CO. NO. 36715K

For company application only

J. FOR OFFICE USE ONLY

Order taken via:

ESD Reseller Telemarketing Maxis Centre Others

Dealer / Retail Source Code: _____ Parent Account ID: _____

Master Account ID: _____ Account Category: _____

Sales Code: _____ Reseller Code: _____

Service Package: _____ Time Received: _____

Date Received: _____ Processed By: _____

Date of Registration: _____ Task Completion Time: _____

Task Completion Date: _____ Modem ID: _____

Customer IP Address: _____ Modem Password: _____

Gateway IP: _____ Maxis Wireless Broadband Account No.: _____

Subnet Mask: _____ Maxis Business Voice Account No.: _____

Reseller's Stamp

SUMMARY TERMS AND CONDITIONS OF MAXIS SERVICE(S) (“SUMMARY”)

Your Agreement with Maxis comprises the General Terms and Conditions (“General Terms”), Service Specific Terms & Conditions applicable to you, the Maxis Group Privacy Statement and the Maxis Fair Usage Policy (“Agreement”). These are all located on our official website at www.maxis.com.my/tnc/business and www.maxis.com.my/pdpa. Alternatively please visit your nearest Maxis Centre for hard copies.

This Summary highlights some of the important terms of the Agreement. When you purchase the Maxis Service(s), the Agreement in its entirety (and not just this Summary) applies to you. Please read and understand the contents of the Agreement in its entirety. Terms used in this Summary will have the same meaning as defined in the General Terms. In the event of any inconsistency or conflict between the Summary and the General Terms, the General Terms will prevail.

YOUR PERSONAL INFORMATION

We will process your Personal Information pursuant to the Personal Data Protection Act 2010 and the Maxis Group Privacy Statement. These explain your rights to and our usage of your Personal Information. Our Maxis Group Privacy Statement is found at all our Maxis Centres and our website at www.maxis.com.my/pdpa. Call us at 1800 82 1123 or 74922123 or e-mail us at customercare@maxis.com.my if you need a copy.

YOUR OBLIGATIONS WHEN YOU USE THE SERVICE(S):

You must:

- comply with the Agreement in its entirety; comply with all applicable laws of Malaysia and instructions issued by us;
- promptly pay Charges in full without deduction and protect Our Equipment;
- not disclose your Log-On Details to others;
- not use the Service(s):
 - a) to send spam, unsolicited messages (including SMS’ and emails), and messages against public interest;
 - b) for re-sale unless permitted by Maxis;
 - c) for fraudulent, unlawful and improper purpose such as gambling, vice, infringement of intellectual property rights, publishing any defamatory or abusive material; and
 - d) for any activity which is likely to cause Network congestion.

THE SERVICE(S) WE SUPPLY, OUR LIABILITY AND WHAT YOU CAN EXPECT OF US:

Our Service(s) may not be available everywhere. Please check Our Network coverage area on our official website at maxis.com.my/network. Whilst we will make every attempt to provide a fault free service, the Service(s) are not fault free from Matters Beyond Our Control. We are not liable to you or any other party, in contract, tort (including negligence), or otherwise for any loss or damage that you may suffer in connection with the Service(s).

CHANGE OF SERVICE PLAN

Request for a change of Service plan is based on our approval and at your cost.

GOOD AND SERVICES TAX (“GST”) PROVISIONS

We will provide you with a tax invoice if GST is applicable.

WHEN WE CAN SUSPEND OR TERMINATE YOUR SERVICE(S):

We may suspend or terminate your Service(s) in a number of circumstances, including where you breach Our Agreement, late payment or failure to make payment, Network related issues (including emergencies), or use the Service(s) for improper purposes or for damaging our Network or when you resign or leave your Company or insolvency. If the Service(s) is/are suspended or terminated, you must still pay all outstanding Charges and charges for Service(s) reconnection.

WHAT WE CAN DO IN RELATION TO THE SERVICE(S):

We may from time to time make any changes, including revising the Charges. Changes will be notified via Maxis’ official website.

COMPLAINTS

We appreciate any feedback about our Service(s), and are committed to resolving problems or complaints quickly. If you have any concerns, please contact us at 1-800-82-1919 or dial 1919 from your mobile.

You acknowledge that you have been provided with and have read and understood the Agreement in its entirety, and you agree to the terms and conditions of the Agreement.



MAXIS BUSINESS FIBRE INTERNET

Important Notes Please Read and Tick

- I have read and understand the Biz Fibre Terms and Condition at the back of Biz Fibre Registration Form
- I understand if I have existing UniFi / Biz Fibre service at the installation address, new Maxis Biz Fibre service will be installed at the existing Broadband Termination Unit (BTU). Please share UniFi account if any: _____
- I understand if there is non-standard installation or additional service such wiring/cabling over the ceiling, underground and concealed wiring will be borne by my company.
- I will contact 1 800 82 1919 for any inquiry on Biz Fibre service & 1 800 82 1512 for Biz Fibre service technical issues
- I understand that the minimum subscription period is 24 months without any FREE trial period.
- I understand that I will be responsible to get permission from my building management for Maxis to start the work.
- I understand that I will be contactable within 5 business days for order creation and scheduling purposes.
- To differ or postpone the installation date, I will contact 1 800 82 1919 at least 5 days before appointment date and if less than 5 days I am aware Maxis will charge RM200 for late notification.
- I understand Maxis will do pre-visit before installation day, if the pre-visit result show Maxis can't proceed with installation then Maxis have reserves the right to reschedule the installation date until the issues been resolved.
- I understand during installation process, if there is issue that could not be avoided and required installation to be postpone then Maxis will contact my self to reappointment within 7 to 21 business days.

Authorised Signature

Name : YAP KIM HO
Designation : DIRECTOR
Date : 13-01-2022

Authorised Signature

Dealer Name : _____
Designation : _____
Date : _____

6. YOUR RIGHTS AND OBLIGATIONS REGARDING THE PERSONAL DATA PROVIDED TO MAXIS

- 6.1 From time to time, we may ask you to review and update Personal Data of your directors, representatives and/or relevant personnel to ensure that the said Personal Data is complete, accurate and not misleading.
- 6.2 Please note that, by giving your consent herein, you shall be deemed to have accepted any changes, updates (including make amendments, variations and/or addition) to this Notice and Statement by MAXIS from time to time to reflect our current policy or subsequent to any rules, regulations, acts applicable at that time.

7. CONTACT US

- 7.1 You may address any queries, concerns or complaints or request for access or correction of the Personal Data or information for the attention of MAXIS' Data Privacy Officer, by:
- a. emailing to us at customercare@maxis.com.my;
 - b. or calling us at 123 from your Maxis phone/1800821123 or 03-74922123 from any other phone;
 - c. writing to us at the following address: MAXIS, P.O. Box 13222, 50802 Kuala Lumpur and faxing through at 03-74922950.

Kindly indicate your consent by signing and returning to us the "Consent Form" as set out below

CONSENT

We YAP KIM HO(please provide company name)
with Company No.: 36715-K hereby consent to the processing of the Personal Data as stated in the Personal Data Protection Notice and Statement to Third Parties (Contractual, Agreement or Arrangement with Maxis) ("Notice and Statement").

Further to the above, we hereby agree to comply with all reasonable requests of MAXIS to enable MAXIS to comply with its obligations under the PDPA or other applicable laws, regulations and/or guidelines

Signature/Signatures : 

Name of Authorised Signatory/Signatories : YAP KIM HO

Company Stamp : 

Date : 13-01-2022