

THAM KONG FEE  
16, JLN 15/23B  
DANAU KOTA SETAPAK  
53300 KUALA LUMPUR WIL

Hi there! here is your bill for November.  
*Hai! Ini adalah bil anda untuk bulan November.*

Your monthly charges have remained the same this month.  
*Caj bulanan anda kekal sama pada bulan ini.*



**Previous Bill** *Bil Terdahulu*

- ↶ **Previous bill amount**  
*Jumlah bil terdahulu*  
RM 261.80
- ✓ **Payment received**  
*Bayaran diterima*  
- RM 261.80

**+** **Zero balance**  
*Baki kosong*  
RM **0.00**

**This Bill** *Bil Semasa*

- +** **Monthly charges**  
*Caj bulanan*  
RM 267.12
- +** **One-time charges**  
*Caj sekali sahaja*  
- RM 5.30

**L** **New charges due**  
*Caj baharu perlu dibayar*  
RM **261.82**

**TOTAL AMOUNT DUE**  
*JUMLAH PERLU DIBAYAR*

**RM 261.80**  
Round total: - RM 0.02

**PAY BY** *Bayar sebelum 21 Dec 2021*

**YOUR PAYMENT HISTORY** *Sejarah Pembayaran Anda*

**JUL 2021 BILL**

RM 261.80 <b>L</b>	- RM 261.80 <b>✓</b>
20 JUL Jul Bill amount	24 JUN Payment

**AUG 2021 BILL**

RM 261.80 <b>L</b>	- RM 261.80 <b>✓</b>
20 AUG Aug Bill amount	22 JUL Payment

**SEP 2021 BILL**

RM 261.80 <b>L</b>	- RM 261.80 <b>✓</b>
20 SEP Sep Bill amount	23 AUG Payment

**OCT 2021 BILL**

RM 261.80 <b>L</b>	- RM 261.80 <b>✓</b>
20 OCT Oct Bill amount	23 SEP Payment

**WAYS TO PAY** *Cara-cara untuk membayar*



**AUTO DEBIT**

Never miss a due date and save time making payment.

Sign up at [astro.com.my/autodebit](http://astro.com.my/autodebit)

*easiest way to pay*



**PAYMENT PARTNERS**

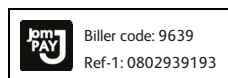
Visit any of our payment partners. See Page 2 for the full list.

Always bring along your bill to scan!



**JOMPAY**

Enter the Biller Code and Ref-1 Number when making a payment with JomPAY.



**ONLINE**

Scan this QR to pay online or visit [pay.astro.com.my](http://pay.astro.com.my)



**PAYMENT BARCODE**

Amount Due (RM):  
RM 261.80  
Account Number:  
0802939193

**CONTACT US**  
HUBUNGI KAMI

**ONLINE** *Atas talian*

- WEBSITE astro.com.my/contactus
- EMAIL wecare@astro.com.my
- SELF-SERVICE selfservice.astro.com.my

**CALL US** *Hubungi kami*

- PHONE 03-9543 3838
- IPTV 03-9543 1543
- OPERATING HOURS  
Daily from 8am to 12 midnight  
Standard local call charges may apply

**SOCIAL** *Media sosial*

- FACEBOOK facebook.com/astro
- TWITTER @astroonline

**CORPORATE DETAILS** *Maklumat korporat*

- COMPANY REGISTRATION  
MEASAT Broadcast Network Systems  
Sdn Bhd 199201008561 (240064-A)

ASTRO HEADQUARTERS  
All Asia Broadcast Centre,  
Technology Park Malaysia,  
Lebuhraya Puchong-Sg. Besi,  
Bukit Jalil, 57000 Kuala Lumpur

SERVICE TAX REG NO  
W10-1808-32000823

**WHAT YOU NEED TO KNOW**  
APA YANG ANDA PERLU TAHU

**FEES AND CHARGES**  
BAYARAN DAN CAJ

- Failure to make payment before the Due Date may result in suspension or termination of your subscription without notice.

*Kegagalan membuat bayaran sebelum Tarikh Bayaran Akhir mungkin menyebabkan sekatan atau penamatan langganan tanpa notis.*

- A Reconnection Fee of RM20.00 will be charged to your account for reactivation of a subscription that has been suspended or terminated.

*Bayaran Penyambungan RM20.00 akan dikenakan ke atas akaun anda untuk mengaktifkan semula langganan yang telah disekat atau dipotong.*

- A Switching Fee of RM10.00 will be charged to your account upon downgrading of package or change of package of the same price.

*Bayaran Penukaran sebanyak RM10.00 akan dikenakan ke akaun anda apabila membuat penurunan taraf pakej atau perubahan pakej pada harga yang sama.*

All details shown in this invoice deemed to be correct unless Astro is notified of any discrepancy within thirty (30) days from the Invoice Date.

*Semua butiran yang ditunjukkan di dalam invois ini adalah benar kecuali Astro diberitahu mengenai sebarang percanggahan dalam tempoh tiga puluh (30) hari dari Tarikh Invois.*

For the avoidance of doubt, nothing herein shall preclude Astro from correcting at any time any error or discrepancy in the amount stated in the invoice.

*Untuk mengelakkan keraguan, Astro berhak untuk membetulkan pada bila-bila masa apa-apa kesilapan atau percanggahan dalam jumlah yang dinyatakan dalam invois.*

Thank you for your subscription to the Astro Service. We would like to inform you that by subscribing to the Astro Service, you consent to the processing of your personal data in accordance with our Privacy Notice which is available on [www.astro.com.my/privacy-notice](http://www.astro.com.my/privacy-notice)

*Terima kasih atas langganan anda kepada Perkhidmatan Astro. Kami ingin memaklumkan kepada anda bahawa dengan melanggan Perkhidmatan Astro, anda bersetuju dengan pemprosesan data peribadi anda mengikut Notis Privasi kami yang boleh didapati di [www.astro.com.my/privacy-notice](http://www.astro.com.my/privacy-notice)*

\*Payment collection on behalf of iQiyi OTT services. Amount is inclusive of 6% DST.  
*\*Pungutan bayaran bagi pihak perkhidmatan OTT iQiyi. Jumlah termasuk 6% DST.*



**Get Auto-Debit Today!**

- ✓ Earn credit/debit card points
- ✓ Easy online registration
- ✓ Never miss a payment

**ALL the WAYS TO PAY** *Kesemua cara untuk membayar*

**astro** THROUGH ASTRO

Autodebit  
Astro Service Center  
Astro Self-Service Portal  
My Astro App

**ONLINE BANKING**

JomPay  
Maybank  
Agrobank  
Public Bank

**PAYMENT TERMINAL**

Selected Petrol Stations  
Convenience Stores/Marts  
Kiosk & e-wallet  
\*\*Max RM0.50 surcharge

**OVER THE COUNTER**

Agrobank  
POS Malaysia  
Bank Simpanan Nasional -  
*allow up to 2 working days*

For more info on payment channels, kindly visit: [support.astro.com.my](http://support.astro.com.my)  
Untuk maklumat lanjut berkenaan pilihan bayaran, sila layari: [support.astro.com.my](http://support.astro.com.my)

## Previous Bill *Bil Terdahulu*

Your previous bill *Bil terdahulu anda* 261.80

### Payments *Bayaran*

Payment received *Bayaran diterima* 25 Oct -261.80

**Zero balance** **RM 0.00**  
*Baki kosong*

## This Bill Charges *Caj Bil Semasa*

**Tax Legend**
*Petunjuk cukai*
**S = Service Tax**
*Cukai perkhidmatan*
**N = No Service Tax**
*Tiada cukai perkhidmatan*

**Monthly charges** *Caj bulanan* 20 Nov - 19 Dec

**SmartCard 015026768703**

S 30mbps Maxis 89.00

S Super Pack 3 163.00

Service tax @ 6% 15.12

**Total monthly charges** **RM 267.12**  
*Jumlah caj bulanan*

**One-time charges** *Caj sekali sahaja* 26 Oct

S Auto-Debit Discount -5.00

Service tax @ 6% -0.30

**Total one-time charges** **- RM 5.30**  
*Jumlah caj sekali sahaja*

**TOTAL AMOUNT DUE**  
**JUMLAH PERLU DIBAYAR**

**RM 261.80**  
 Round total: - RM 0.02

**Inclusive of RM14.82 of Service tax @ 6%. Service Tax is charged on each taxable item.**  
*Harga termasuk RM14.82 Cukai Perkhidmatan @ 6%. Cukai Perkhidmatan akan dicaj pada setiap barangan yang boleh dikenakan cukai.*

**!** Pay by due date to ensure continuous service.  
*Sila bayar mengikut tarikh habis tempoh untuk memastikan perkhidmatan tidak tergendala.*