

BUSINESS FIBRE INTERNET REGISTRATION FORM



A. FOR EXISTING CUSTOMER

ACCOUNT DETAILS

Company Name: _____
 Account No.: _____
 Existing Mobile No.: -

B. FOR NEW CUSTOMER

DOCUMENTS REQUIRED

For Corporate/Company: * To be certified with company stamp
 Letter of request/authorisation on official letterhead*
 Photocopy of authorised signatory's NRIC (both side) or Passport (Non-Malaysian)*
 Photocopy of authorised Company Registration documents*

C. COMPANY DETAILS *Required

Company Name as per Company Form* : _____ Person-in-Charge (PIC) Name* : _____
 Company Billing Address: _____ PIC NRIC/Passport No.* :
 Business Registration No.* : _____ PIC Contact No. (Mobile)* : -
 Authorised Signatory's Name* : _____ PIC Contact No. (Company)* : -
 Authorised Signatory's NRIC/Passport No.* :
 Nature of business*: Manufacturing, Agriculture & Mining Energy and Utility Trading, Reseller & Distribution Hospitality Financial Services & Insurance Logistic & Transportation Education
 IT and Communications Property & Construction Retail and F&B Services & Professional Services
 No. of Employees* : _____
 Annual Company Sales Turnover*: <RM300,000 RM15mil - <RM20mil
 RM300,000 - <RM3mil RM20mil - RM50mil
 RM3mil - <RM15mil >RM50mil
 Billing Preference: Existing Billing Account No.: _____ New Bill

D. SERVICE INFORMATION

INSTALLATION ADDRESS

Unit/Floor/Block: _____
 Building Name: _____
 Street Name: _____
 Town/City: _____ State: _____ Postcode:
 Service Request Date (DD/MM/YY): _____ AM PM All Day

Site Contact Name #1: _____ Site Contact Name #2: _____
 Contact Telephone No.: -
 Contact Fax No.: -
 E-mail: _____ E-mail: _____

PIC details for MaxisONE Business Hub

Name*: _____ Email Address*: _____
 Mobile No.*: -
 (Username & password will be sent to this mobile no.) NRIC/Passport No.:

Note: You will be automatically registered for ONEBusiness Hub upon activation of the subscribed Services at no extra cost. An email verification will be sent to the Authorised Signatory or PIC who is required to activate the account to be able to access the ONEBusiness Hub portal to view and download the electronic bill statements. A fee of RM10 per month (exclusive of all applicable taxes) will be applicable for any request for printed itemised bill to be delivered to you.

E. REQUIRED SERVICE TYPE (BROADBAND)

| Dynamic IP | ONEBusiness Fibre: 30Mbps <input type="checkbox"/> 30Mbps ^{RM99/month} <input type="checkbox"/> Add-on 1 Unlimited Calls ^{RM109} | ONEBusiness Fibre: 100Mbps <input type="checkbox"/> 100Mbps + 1 Unlimited Calls ^{RM139/month} | ONEBusiness Fibre: 300Mbps Package <input type="checkbox"/> 300Mbps + 1 Unlimited Calls ^{RM199/month} <input type="checkbox"/> 300Mbps + 5 ONEBusiness VoiceConnect ^{RM309 (1000 Shareable Off net mins)} <input type="checkbox"/> 300Mbps + 9 ONEBusiness VoiceConnect ^{RM399 (1800 Shareable Off net mins)} | ONEBusiness Fibre: 500Mbps Package <input type="checkbox"/> 500Mbps + 1 Unlimited Calls ^{RM269/month} <input type="checkbox"/> 500Mbps + 5 ONEBusiness VoiceConnect ^{RM379 (1000 Shareable Off net mins)} <input type="checkbox"/> 500Mbps + 9 ONEBusiness VoiceConnect ^{RM469 (1800 Shareable Off net mins)} | ONEBusiness Fibre: 800Mbps Package <input type="checkbox"/> 800Mbps + 1 Unlimited Calls ^{RM349/month} <input type="checkbox"/> 800Mbps + 5 ONEBusiness VoiceConnect ^{RM459 (1000 Shareable Off net mins)} <input type="checkbox"/> 800Mbps + 9 ONEBusiness VoiceConnect ^{RM549 (1800 Shareable Off net mins)} |
|-------------------|--|--|--|--|--|
| Fixed IP | ONEBusiness Fibre: 30Mbps <input type="checkbox"/> 30Mbps ^{RM299/month} <input type="checkbox"/> Add-on 1 Unlimited Calls ^{RM309} | ONEBusiness Fibre: 100Mbps <input type="checkbox"/> 100Mbps + 1 Unlimited Calls ^{RM339/month} | ONEBusiness Fibre: 300Mbps Package <input type="checkbox"/> 300Mbps + 1 Unlimited Calls ^{RM399/month} <input type="checkbox"/> 300Mbps + 5 ONEBusiness VoiceConnect ^{RM509 (1000 Shareable Off net mins)} <input type="checkbox"/> 300Mbps + 9 ONEBusiness VoiceConnect ^{RM599 (1800 Shareable Off net mins)} | ONEBusiness Fibre: 500Mbps Package <input type="checkbox"/> 500Mbps + 1 Unlimited Calls ^{RM469/month} <input type="checkbox"/> 500Mbps + 5 ONEBusiness VoiceConnect ^{RM579 (1000 Shareable Off net mins)} <input type="checkbox"/> 500Mbps + 9 ONEBusiness VoiceConnect ^{RM669 (1800 Shareable Off net mins)} | ONEBusiness Fibre: 800Mbps Package <input type="checkbox"/> 800Mbps + 1 Unlimited Calls ^{RM549/month} <input type="checkbox"/> 800Mbps + 5 ONEBusiness VoiceConnect ^{RM659 (1000 Shareable Off net mins)} <input type="checkbox"/> 800Mbps + 9 ONEBusiness VoiceConnect ^{RM749 (1800 Shareable Off net mins)} |
| Internet Security | Please select: <input type="checkbox"/> Security <small>(Anti Ransomware, Anti Malware, Anti Cryptomining)</small> <input type="checkbox"/> Block Inappropriate Content <small>(Gaming, P2P Downloading)</small> <input type="checkbox"/> Block Social Media <small>(Facebook, Instagram, Twitter, YouTube etc)</small> | | | | |

- 100/300/500/800Mbps by default comes with unlimited calls for the single line.
- Unlimited calls for the single line is to be surrendered if you subscribe for additional lines, this applies to 300/500/800Mbps with Hosted Voice Solution (5 and 9 BVC lines).
- The existing "unlimited calls" line has no features (e.g. Pilot Hunting features are not allowed)
- You are not allowed to downgrade or reduce the quantity of VoiceConnect lines offered in the above packages. E.g. if you subscribe to ONEBusiness Fibre 500Mbps that comes with 5 lines, you are not allowed to terminate 2 out of the 5 lines, any termination would be terminating all 5 lines.
- If you are already subscribed to ONEBusiness Fibre 30Mbps or 100Mbps, to upgrade to ONEBusiness Fibre 300/500/800Mbps, you must subscribe to a new plan for twenty four (24) months.
- You are not allowed to share your credit card terminal line with a Dect phone using a splitter. The credit card terminal must be connected to an individual port to avoid disruption in the credit card transaction.
- The shareable minutes for off-net calls will be offered on any lines subscribed (excluding video calls, calls to special numbers, and calls to 1-300/1-800/1-600/ 121 numbers & IDD calls).
- The Wireless Backup Internet is meant to provide a normal internet browsing experience and usage of a minimum of one (1) ONEBusiness Voice line in which the quality of the line is on a best-effort basis that is provided without any service level assurance.

Contract Period: 24 mths Preferred Payment Term (Please tick): Monthly Relocation (Please tick): Yes No Relocation Termination Date: _____
 Billing charges on the old modem will continue to be incurred if the termination date for the Relocation is not stated.

BUSINESS FIBRE INTERNET REGISTRATION FORM

F. VALUE ADDED SERVICES

Add-On Solutions

| | |
|-------------------------|---|
| Cloud and Email Storage | Please select: <input type="checkbox"/> Cloud & Email Storage RM22/user per mth No of user(s): _____ Please select domain: <input type="checkbox"/> .com + RM5/mth <input type="checkbox"/> .com.my + RM7/mth <input type="checkbox"/> .my + RM10/mth |
| | State your preferred domain name for your company (If not using your current domain). The maximum number of characters you can have for your domain is up to 18 alphanumeric characters. In the event that all 3 domain names are not available, Maxis will notify you via email. 1 st Preference _____ 2 nd Preference _____ 3 rd Preference _____ |
| | Remarks: |
| Managed WiFi | Please select: <input type="checkbox"/> RM80/mth *Note: Managed WiFi comes with ONE unit of Access Point. Additional units of Access Points can be purchasable below. |

Add-On Devices

| | |
|---------------|--|
| Access Points | Please select: <input type="checkbox"/> Quantity _____ @ RM80/mth, per device |
| WiFi Mesh | Please select: <input type="checkbox"/> Quantity _____ @ RM12.50/mth, per device <small>* Note: WiFi Mesh Add On is for existing ONEBusiness Fibre customers only. For new registration, Maxpert will advise if additional WiFi Meshes are required during the ONEBusiness Fibre installation</small> |

G. VOICE SERVICE Class of Service (COS) Privileges

| COS ID | Please tick | COS ID | Please tick | COS ID | Please tick | COS ID | Please tick | COS ID | Please tick | | | | | | | | | | |
|--------|--------------------------|--------------------------------------|--------------------------|--------|--------------------------|--------------|--------------------------|--------|--------------------------|----------------------|--------------------------|----|--------------------------|------------------------|--------------------------|----|--------------------------|--------------|--------------------------|
| 1. | <input type="checkbox"/> | Allowed Unrestricted Calls - Default | <input type="checkbox"/> | 2. | <input type="checkbox"/> | Bar IDD only | <input type="checkbox"/> | 3. | <input type="checkbox"/> | Bar IDD and 600 only | <input type="checkbox"/> | 4. | <input type="checkbox"/> | Bar IDD Nat 600 Mobile | <input type="checkbox"/> | 5. | <input type="checkbox"/> | Bar 600 only | <input type="checkbox"/> |

Unlimited Basic Package

| No | Business Voice Numbers | Package | Name (first name, last name) | Mobile | Email | COS | Domain Name |
|----|------------------------|--|------------------------------|--------|-------|-----|-------------|
| 1. | | <input type="checkbox"/> ONEBusiness VoiceConnect RM10/month <input type="checkbox"/> FREE with 100Mbps plan <input type="checkbox"/> FREE with 300Mbps plan <input type="checkbox"/> FREE with 500Mbps plan <input type="checkbox"/> FREE with 800Mbps plan | | | | | |

Hosted Voice Package

| No | Business Voice Numbers | Package | Value Added Service | Name (first name, last name) | Mobile | Email | COS | Domain Name |
|----|------------------------|--------------------------|--|------------------------------|--------|-------|-----|-------------|
| 1. | | ONEBusiness VoiceConnect | <input type="checkbox"/> Professional Pack | | | | | |
| 2. | | ONEBusiness VoiceConnect | <input type="checkbox"/> Professional Pack | | | | | |
| 3. | | ONEBusiness VoiceConnect | <input type="checkbox"/> Professional Pack | | | | | |
| 4. | | ONEBusiness VoiceConnect | <input type="checkbox"/> Professional Pack | | | | | |
| 5. | | ONEBusiness VoiceConnect | <input type="checkbox"/> Professional Pack | | | | | |
| 6. | | ONEBusiness VoiceConnect | <input type="checkbox"/> Professional Pack | | | | | |
| 7. | | ONEBusiness VoiceConnect | <input type="checkbox"/> Professional Pack | | | | | |
| 8. | | ONEBusiness VoiceConnect | <input type="checkbox"/> Professional Pack | | | | | |
| 9. | | ONEBusiness VoiceConnect | <input type="checkbox"/> Professional Pack | | | | | |

- 100/300/500/800Mbps by default comes with unlimited calls for the single line.
- Unlimited calls for the single line is to be surrendered if you subscribe for additional lines, this applies to 300/500/800Mbps with Hosted Voice Solution (5 and 9 BVC lines).
- The existing "unlimited calls" line has no features (e.g. Pilot Hunting features are not allowed)
- You are not allowed to downgrade or reduce the quantity of VoiceConnect lines offered in the above packages. E.g. if you subscribe to ONEBusiness Fibre 500Mbps that comes with 5 lines, you are not allowed to terminate 2 out of the 5 lines, any termination would be terminating all 5 lines.
- If you are already subscribed to ONEBusiness Fibre 30Mbps or 100Mbps, to upgrade to ONEBusiness Fibre 300/500/800Mbps, you must subscribe to a new plan for twenty four (24) months.
- You are not allowed to share your credit card terminal line with a Dect phone using a splitter. The credit card terminal must be connected to an individual port to avoid disruption in the credit card transaction.
- For Value Added Services or VoiceConnect Kit add-ons, please refer to the ONEBusiness VoiceConnect's terms and conditions.
- The Wireless Backup Internet is meant to provide a normal internet browsing experience and usage of a minimum of one (1) ONEBusiness Voice line in which the quality of the line is on a best-effort basis that is provided without any service level assurance.

Please attach list if number of row is insufficient

H. REMARKS

I. DECLARATION

By signing below, I/We hereby declare that: (a) I/we wish to subscribe for the aforesaid Service(s) provided by Maxis Broadband Sdn Bhd (MBSB) as set out in this registration form and any amendments may be made hereto; (b) the above information provided is correct and valid; (c) I/we have read and agreed to be bound by the following contract terms and the Terms and Conditions printed overleaf and/or any amendments that made thereto from time to time; (d) I/we hereby consent to the collection and processing of my/our personal information/personal data in accordance with the Maxis Privacy Statement as set out in MBSB's website at www.maxis.com.my/pdpa and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service. (In respect of corporate/business/non-individual customers): I/We further unconditionally and irrevocably undertake to obtain consent of our employees, representative(s) and signatories for the collection and processing of their Personal Information/personal data in accordance with the Maxis Privacy Statement and I/we agree that the Maxis Privacy Statement shall form an integral part of the terms and conditions of the Service; (e) I/we agree to allow the authorised installers to install the service at my office.



Authorised Signature

Name (Print In Full): _____

Designation: _____

Date (DD/MM/YY): _____

Company's Stamp

Primex Singature Sdn Bhd
(1437025-T)
7, Jalan PJS 11/1,
Bandar Sunway,
47500 Petaling Jaya, Selangor

For company application only

J. FOR OFFICE USE ONLY

Order taken via:

ESD Reseller Telemarketing Maxis Centre Others

Dealer / Retail Source Code: _____ Parent Account ID: _____

Master Account ID: _____ Account Category: _____

Sales Code: _____ Reseller Code: _____

Service Package: _____ Time Received: _____

Date Received: _____ Processed By: _____

Date of Registration: _____ Task Completion Time: _____

Task Completion Date: _____ Modem ID: _____

Customer IP Address: _____ Modem Password: _____

Gateway IP: _____ Maxis Wireless Broadband Account No.: _____

Subnet Mask: _____ Maxis Business Voice Account No.: _____

Reseller's Stamp

SUMMARY TERMS AND CONDITIONS OF MAXIS SERVICE(S) (“SUMMARY”)

Your Agreement with Maxis comprises the General Terms and Conditions (“General Terms”), Service Specific Terms & Conditions applicable to you, the Maxis Group Privacy Statement and the Maxis Fair Usage Policy (“Agreement”). These are all located on our official website at www.maxis.com.my/tnc/business and www.maxis.com.my/pdpa. Alternatively please visit your nearest Maxis Centre for hard copies.

This Summary highlights some of the important terms of the Agreement. When you purchase the Maxis Service(s), the Agreement in its entirety (and not just this Summary) applies to you. Please read and understand the contents of the Agreement in its entirety. Terms used in this Summary will have the same meaning as defined in the General Terms. In the event of any inconsistency or conflict between the Summary and the General Terms, the General Terms will prevail.

YOUR PERSONAL INFORMATION

We will process your Personal Information pursuant to the Personal Data Protection Act 2010 and the Maxis Group Privacy Statement. These explain your rights to and our usage of your Personal Information. Our Maxis Group Privacy Statement is found at all our Maxis Centres and our website at www.maxis.com.my/pdpa. Call us at 1800 82 1123 or 74922123 or e-mail us at customercare@maxis.com.my if you need a copy.

YOUR OBLIGATIONS WHEN YOU USE THE SERVICE(S):

You must:

- comply with the Agreement in its entirety; comply with all applicable laws of Malaysia and instructions issued by us;
- promptly pay Charges in full without deduction and protect Our Equipment;
- not disclose your Log-On Details to others;
- not use the Service(s):
 - a) to send spam, unsolicited messages (including SMS’ and emails), and messages against public interest;
 - b) for re-sale unless permitted by Maxis;
 - c) for fraudulent, unlawful and improper purpose such as gambling, vice, infringement of intellectual property rights, publishing any defamatory or abusive material; and
 - d) for any activity which is likely to cause Network congestion.

THE SERVICE(S) WE SUPPLY, OUR LIABILITY AND WHAT YOU CAN EXPECT OF US:

Our Service(s) may not be available everywhere. Please check Our Network coverage area on our official website at maxis.com.my/network. Whilst we will make every attempt to provide a fault free service, the Service(s) are not fault free from Matters Beyond Our Control. We are not liable to you or any other party, in contract, tort (including negligence), or otherwise for any loss or damage that you may suffer in connection with the Service(s).

CHANGE OF SERVICE PLAN

Request for a change of Service plan is based on our approval and at your cost.

GOOD AND SERVICES TAX (“GST”) PROVISIONS

We will provide you with a tax invoice if GST is applicable.

WHEN WE CAN SUSPEND OR TERMINATE YOUR SERVICE(S):

We may suspend or terminate your Service(s) in a number of circumstances, including where you breach Our Agreement, late payment or failure to make payment, Network related issues (including emergencies), or use the Service(s) for improper purposes or for damaging our Network or when you resign or leave your Company or insolvency. If the Service(s) is/are suspended or terminated, you must still pay all outstanding Charges and charges for Service(s) reconnection.

WHAT WE CAN DO IN RELATION TO THE SERVICE(S):

We may from time to time make any changes, including revising the Charges. Changes will be notified via Maxis’ official website.

COMPLAINTS

We appreciate any feedback about our Service(s), and are committed to resolving problems or complaints quickly. If you have any concerns, please contact us at 1-800-82-1919 or dial 1919 from your mobile.

You acknowledge that you have been provided with and have read and understood the Agreement in its entirety, and you agree to the terms and conditions of the Agreement.



MAXIS BUSINESS FIBRE INTERNET

Important Notes
Please Read and Tick

- I have read and understand the Biz Fibre Terms and Condition at the back of Biz Fibre Registration Form
- I understand if I have existing UniFi / Biz Fibre service at the installation address, new Maxis Biz Fibre service will be installed at the existing Broadband Termination Unit (BTU). Please share UniFi account if any: _____
- I understand if there is non-standard installation or additional service such wiring/cabling over the ceiling, underground and concealed wiring will be borne by my company.
- I will contact 1 800 82 1919 for any inquiry on Biz Fibre service & 1 800 82 1512 for Biz Fibre service technical issues
- I understand that the minimum subscription period is 24 months without any FREE trial period.
- I understand that I will responsible to get permission from my building management for Maxis to start the work.
- I understand that I will be contactable within 5 business days for order creation and scheduling purposes.
- To differ or postpone the installation date, I will contact 1 800 82 1919 at least 5 days before appointment date and if less then 5 days I am aware Maxis will charge RM200 for late notification.
- I understand Maxis will do pre-visit before installation day, if the pre-visit result show Maxis can't proceed with installation then Maxis have reserves the right to reschedule the installation date until the issues been resolved.
- I understand during installation process, if there is issue that could not been avoided and required installation to be postpone then Maxis will contact my self to reappointment within 7 to 21 business days.

 Authorised Signature
 Name : **YOO LIAN HUI**
 Designation : **DIRECTOR**
 Date : **29-11-2021**

 Authorised Signature
 Dealer Name : _____
 Designation : _____
 Date : _____

Primex Singature Sdn Bhd
 (1437025-T)
 7, Jalan PJS 11/1,
 Bandar Sunway,
 47500 Petaling Jaya, Selangor

6. YOUR RIGHTS AND OBLIGATIONS REGARDING THE PERSONAL DATA PROVIDED TO MAXIS

- 6.1 From time to time, we may ask you to review and update Personal Data of your directors, representatives and/or relevant personnel to ensure that the said Personal Data is complete, accurate and not misleading.
- 6.2 Please note that, by giving your consent herein, you shall be deemed to have accepted any changes, updates (including make amendments, variations and/or addition) to this Notice and Statement by MAXIS from time to time to reflect our current policy or subsequent to any rules, regulations, acts applicable at that time.

7. CONTACT US

- 7.1 You may address any queries, concerns or complaints or request for access or correction of the Personal Data or information for the attention of MAXIS' Data Privacy Officer, by:
- a. emailing to us at customercare@maxis.com.my;
 - b. or calling us at 123 from your Maxis phone/1800821123 or 03-74922123 from any other phone;
 - c. writing to us at the following address: MAXIS, P.O. Box 13222, 50802 Kuala Lumpur and faxing through at 03-74922950.

Kindly indicate your consent by signing and returning to us the "Consent Form" as set out below

CONSENT

We ,..... Primex Singature Sdn Bhd*(please provide company name)*
with Company No.: 1437025-T hereby consent to the processing
of the Personal Data as stated in the Personal Data Protection Notice and Statement
to Third Parties (Contractual, Agreement or Arrangement with Maxis) ("Notice and
Statement").

Further to the above, we hereby agree to comply with all reasonable requests of MAXIS to enable MAXIS to comply with its obligations under the PDPA or other applicable laws, regulations and/or guidelines

Signature/Signatures : 

Name of Authorised Signatory/Signatories : YOO LIAN HUI

Company Stamp : 
Primex Singature Sdn Bhd
(1437025-T)
7, Jalan PJS 11/1,
Bandar Sunway,
47500 Petaling Jaya, Selangor

Date : 29-11-2021