

SERVICE ORDER NO. BC419919

**ORDER DETAILS : TIME VOICE PLAN (RENTAL)**

Please write in CAPITAL letters and tick ( ✓ ) where required.

**1. TYPE OF ACCOUNT**

New Account   
  Existing Account  
(please indicate existing Account No)

Acct. No

**2. TYPE OF PACKAGE**

Please choose ( ✓ ) your preferred package

Voice Plan 13		
Product	BVL	ISDN
Monthly Rental	RM 40 (2 Lines)	RM 900 (1 PRI)
Value Added Services	Standard VAS	
Minimum Contract	12 Months	
Registration Fees	RM 150	RM 1,500

                    

Call Types						
	Local	STD Band A	STD Band B	STD Band C	Mobile	IDD
Rates per minute	8 sen 1st 2 mins & 4 sen subsequent min	10 sen	13 sen	13 sen	13 sen	Premium
Block Size	120 sec 1st 2 mins & 60 sec subsequent min	10sec	10sec	10sec	20sec	6sec

**Notes:**

- For every ISDN PRI subscription, customer entitled for 100 Free DID's number per PRI
- Registration fee will be waived for 24 months contract.
- IDD Term & Condition**
- Please do refer in the website at [www.time.com.my](http://www.time.com.my)

**3. VALUE ADDED SERVICE**

Standard VAS	Plus VAS (RM 15 / month)	Toll Free (RM 30 / month)
CLIP Call Forwarding Speed Dialing Direct Dialing  	Call Waiting    Call Pickup Call Barring    Multi Conference Call Transfer    Extension Dialing  <input type="checkbox"/>	<input type="checkbox"/> 1800 Freephone <input type="checkbox"/> 1300 Toll Free <input type="checkbox"/> Additional 100 DID's (PRI)  <input type="checkbox"/>

**Remarks:**

- Some features might not compatible with your equipment or not available in your area
- For Toll Free VAS, please choose ( ✓ ) either 1800,1300 service or additional 100 DID's

**OLO CLI enabled**

PILOT Number                       DID Number

No .....

\*Details to be fill up in Addendum 2



SERVICE ORDER NO. **B C 4 1 9 9 1 9**

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6. Contract Period (Minimum)  12 months  24 months (Waived Registration Fee) Others Please specify: \_\_\_\_\_

7. Customer Required Date  /  /

8. Service Installation Address  Same as Billing Address  Close Business Group (Shortcode Dialing Activated) Area Name: \_\_\_\_\_

Address  
 LG-12, Lower Ground  
 Floor, Plaza DC, Jalan Johar  
 Damansara Height 50490 KL  
 City

L	G	-	1	2		L	O	W	E	R		G	R	O	U	N	D		F	L	O	O	R		D	A	M	A	N	S	A	R	A		
C	I	T	Y			M	A	L	L			D	A	M	A	N	S	A	R	A		C	I	T	Y		M	O	S		J	A	L	A	N
D	A	M	A	N	L	E	G	L	A		B	U	K	I	T		D	A	M	A	N	S	A	R	A										
K	U	A	L	I	A																														
K	U	A	L	I	A																														

Postcode **50490**

9. Contact Person  
 Title **P-O-O**  
 Telephone (Home) \_\_\_\_\_ Telephone (Office) **03 - 77700811**  
 Telephone (Mobile) \_\_\_\_\_ E-mail **accounts@jaygracer.com**

*I/We hereby declare that the above information, documents and any appendices attached are true and valid and we have read, understand and agree to be bounded by the Terms and Conditions which accompany the subscription of the Services.  
 I am/We are aware that you reserve the right to change/amend the Terms and Conditions, and I/We may be notified in a manner you deem appropriate*

CUSTOMER/AUTHORISED SIGNATURE: \_\_\_\_\_  
 SIGNATORY NAME: **Anthony Teng Zu King**

**TRENDCELL SDN BHD** (544047-T)  
 (Branch-Damansara City Mall)  
 LG-12, Damansara City Mall,  
 No. 6, Jalan Damanlela,  
 Bukit Damansara,  
 50490 Kuala Lumpur.  
 \*\* COMPANY STAMP

DATE **11 / 11 / 21**

Other Local Operator (OLO) CLI Enabled Eligibility and Terms & Conditions

Introduction

This sets out the process by which TT dotCom will agree to provide a value added service with respect to OLO CLI Enabled features to eligible customers.

Eligibility

Before the value added service is enabled the customer must satisfy the eligibility requirements as specified below:

- (a) The customer must be a legitimate subscriber of their existing Voice service prior to the date of application;
  - Attach supporting documents – latest 3 months bill with existing provider (front page only)

Should any eligibility criteria not be satisfied, then the provision of the value added service may be denied by TT dotCom.

Form

This is the exclusive form need to be executed. The options for customer to choose will be included inside this TIME VOICE Business Order Detail Form:

- Options for OLO CLI enabled (tick if want to activate, please write down the OLO's number)
- Mandatory for customers to sign the ODF

Terms & Conditions

- a. OLO CLI Enabled only works for calls originating from TIME VOICE services to Mobile Operator's lines only.
- b. OLO CLI Enabled does not works for calls originating from TIME VOICE services to TM fixed lines.
- c. The customer must already be a customer of another telecommunications operator who has allocated the numbers to the customer. Proof of allocation must be provided. Scan
- d. Only if the number to be masked has been allocated by another telecommunications operator, will this value added service be provided. If the number is cancelled, terminated
- e. If customers terminate their Incumbent's service, they will lost this OLO CLI Enabled privilege whereby their CLIP will be activated thus outgoing calls through TIME Voice
- f. Without informing TIME upon termination or cancellation of the number allocated by the other telecommunication operator, customers are exposed to mistaken identity, fraud