TT dotCom Sdn Bhd (52371-A)
No. 14, Jalan Majistreet U1/26, Hicom Glenmarie Industrial Park, 40150 Shah Alam
Tel :+603 5032 6000 Fax: +603 5032 6579



SERVICE ORDER NO. | B | C | 4 | 2 | 2 | 2 | 1 | 2 |

# ORDER DETAILS: TIME VOICE PLAN - Ethernet Voice Trunk 100%

Please write in CAPITAL letters and tick (  $\sqrt{\ }$  ) where required

X New Account  E OF PACKAGE  ease choose (√) your p	Existing Account (please indicate existing	Account No)	Acct. No					
		-						
ease choose (√) your p								
	preferred package	Please choose ( √) your preferred package						
Prod	luct							
Minimum	Contract	12 Months		24 Months				
SLG 100% Registration Fees		Yes RM 1500		Yes				
				Waived				
				Х				
	Local	STD Band A	В	STD Band B, C and Mobile	IDD			
Rates/Minute	8 cent 1st 2 mins & 4 sen subsequent min	10 cent		13 cent	Premium			
Block Size			10 sec		6 sec			
	SLG 1 Registrat	Registration Fees  Local  Rates/Minute  8 cent 1st 2 mins & 4 sen subsequent min  120 sec 1st 2 mins 8 60 sec subsequent	Registration Fees  RM 150  Local STD Band A  Rates/Minute  8 cent 1st 2 mins & 4 sen subsequent min  120 sec 1st 2 mins & 60 sec subsequent 10 sec	Registration Fees RM 1500  Call 1  Local STD Band A  Rates/Minute 8 cent 1st 2 mins & 4 sen subsequent min  120 sec 1st 2 mins & 60 sec subsequent 10 sec	SLG 100%  Registration Fees  RM 1500  Waived  X  Call Types  Local STD Band A Band B, C and Mobile  Rates/Minute  8 cent 1st 2 mins & 4 sen subsequent min  10 cent 13 cent 13 cent 120 sec 1st 2 mins & 60 sec subsequent 10 sec  10 sec			

### 3. VALUE ADDED SERVICE

CLIEN	ONLY	CLIENT & TRUNK
Standard VAS	Plus VAS	Toll Free VAS
CLIP Call Forwarding Speed Dialing Direct Dialing	Call Barring Call Transfer Call Waiting Call Pickup 3 - Way Conference	1800 Freephone 1300 Toll Free Additional 100 DIDs (Ethernet Trunk Only) at RM30 per month
rks: Some features might not compatible with yo not available in your area For Toll Free VAS, please choose (√) eithe additional 100 DIDs	ur equipment	CLI enabled  PILOT Number  DID Number  *Details to be fill up it

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SERVICE ORDER NO.

B C 4 2 2 2 1 2

# ORDER DETAILS: TIME VOICE PLAN - Ethernet Voice Trunk 100%

I. NUMBER OF CHANNELS REQUIRE	IRED	U	EQ	RE	LS	ΝEΙ	NI	ΗA	C	OF	ER	MB	JUI	. 1
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Please choose (  $\sqrt{\ }$  ) number of lines / PRI required

### **SIP Trunk LITE**

No of Channels and DIDs Monthly Fee

SIP Trunk LITE									
Channnels	DIDs	Channnels	DIDs	Channnels	DIDs	Channnels	DIDs	Channnels	DIDs
4	10	8	30 12		40	16	50	30	100
RM160		RM240		RM400		RM480		RM900	
						Х			

Others:

No Of Channels:	DIDs :	RM:
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DATE 0 5 / 1 1 / 2 1

SERVICE ORDER NO. | B | C | 4 | 2 | 2 | 2 | 1 | 2

## ORDER DETAILS: TIME VOICE PLAN - Ethernet Voice Trunk 100%

5.	DIRECTORY LISTING	
	Directory Listing Required	Yes No
	Service No	
6.	Contract Period (Minimum)	12 months X 24 months (Waived Registration Fee) Others Please specify:
7.	<b>Customer Required Date</b>	
В.	Service Installation Address	X Same as Billing Address
	Address	B 0 3 - B - 1 5 - 0 1, L E V E L 1 5, K L E C O C I T Y
		B 0 3 B K L E C O C I T Y J A L A N B A N G S A R
	City	K L   E   C   O     C   I   T   Y
	State	W   P     K   U   A   L   A     L   U   M   P   U   R
9.	Contact Person	
<b>J</b> .	Title	Y E O P U E H N Y E E
	Telephone (Home)	- Telephone (Office)
	Telephone (Mobile)	0 1 6 - 9 0 0 0 9 0 2 E-mail puehnyee.yeo@straumann.com
	agree to be bounded by the Terr	ove information,documents and any appendices attached are true and valid and we have read, understand and ms and Conditions which accompany the subscription of the Services. rve the right to change/amend the Terms and Conditions, and I/We may be notified in a manner you deem appropriate
	CUSTOMER/ AUTHORISEI	Straumann Group Sdn. Sh. (134654-P) BO3B-15-01, Menara 3A, KL Eco Chy, No.3 John Bongas, 59200 Kusia Lumput, Midoyata.  *** COMPANY STAMP

Other Local Operator (OLO) CLI Enabled Eligibility and Terms & Conditions

SIGNATORY NAME: YEO PUEH NYEE

Introduction

This sets out the process by which TT dotCom will agree to provide a value added service with respect to OLO CLI Enabled features to eligible customers. Eligibility

Before the value added service is enabled the customer must satisfy the eligibility requirements as specified below:

- The customer must be a legitimate subscriber of their existing Voice service prior to the date of application;
  - Attach supporting documents latest 3 months bill with existing provider (front page only)

Should any eligibility criteria not be satisfied, then the provision of the value added service may be denied by TT dotCom.

Form

This is the exclusive form need to be executed. The options for customer to choose will be included inside this TIME VOICE Business Order Detail Form:

- Options for OLO CLI enabled (tick if want to activate, please write down the OLO's number)
- Mandatory for customers to sign the ODF

#### **Terms & Conditions**

- a. OLO CLI Enabled only works for calls originating from TIME VOICE services to Mobile Operator's lines only.
- b. OLO CLI Enabled does not works for calls originating from TIME VOICE services to TM fixed lines.
- c. The customer must already be a customer of another telecommunications operator who has allocated the numbers to the customer. Proof of allocation must be provided.
- d. Only if the number to be masked has been allocated by another telecommunications operator, will this value added service be provided. If the number is cancelled,
- e. If customers terminate their incumbent's service, they will lost this OLO CLI Enabled privilege whereby their CLIP will be activated thus outgoing calls through TIME Voice
- f. Without informing TIME upon termination or cancellation of the number allocated by the other telecommunication operator, customers are exposed to mistaken identity,