

INVOICE/STATEMENT OF ACCOUNT

Service Tax REG. NO:B16-1808-31031789

Account No:573617040319 08

Invoice No:223435209

Statement Date:11/09/21

Due Date:11/10/21



For billing enquiries, kindly get in touch with us at **1800-18-1818** (+603-5021 2122 if you are calling from abroad) or **cs@time.com.my**.

A PLUS INTERIOR PLT  
 Block VO6, Level 07, Unit 06, VO6-07-06 , V Office 6 , Sunway Velocity  
 LINGKARAN SV , SUNWAY VELOCITY  
 55100 KUALA LUMPUR WILAYAH PERSEKUTUAN  
 MALAYSIA

**TT dotCom Sdn Bhd**  
 No. 14 Jalan Majistret U1/26,  
 Hicom Glenmarie Industrial Park,  
 40150 Shah Alam, Selangor  
 MALAYSIA

www.time.com.my

**Summary Of Account**

Previous Balance	Payment	Adjustments		Overdue Balance	Current Charges	Total Outstanding
		Base Amount	GST/Service Tax Amount			
MYR70.10CR	MYR0.00	MYR0.00	MYR0.00	MYR70.10CR	MYR595.78	<b>MYR525.68</b>
				<b>Rounded Amount</b>	MYR595.80	<b>MYR525.70</b>

Please check the details in your statement. Any discrepancies or disputes must be brought to our attention within 30 days from the date of this statement.

**Summary Of Current Charges**

Description	Amount
Service Charges	552.06
Other Charges	10.00
Service Tax (6% on Taxable Amount of 562.06)	33.72
<b>Current Charges</b>	<b>595.78</b>

Please detach here and return this portion with your payment.

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Invoice No : 223435209

Statement Date : 11/09/21

Overdue Balance	Current Charges	Total Outstanding	Due Date	Amount Paid
MYR70.10CR	MYR595.78	MYR525.68	11/10/21	
<b>Rounded Amount</b>	MYR595.80	MYR525.70		

Please present your **statement of account** when making a payment over the counter.

TT dotCom Sdn Bhd (52371-A)  
 Credit Management  
 P.O. Box 7028  
 40700 Shah Alam Selangor  
 MALAYSIA



**Billers Code:** 5553  
**Ref-1:** 57361704031908  
**Ref-2:** 223435209

**JomPAY** online at Internet and Mobile Banking with your Current, Savings or Credit Card account



573617040319 08



223435209



525.70

**CUSTOMER SERVICE**

Should you have any inquiries, kindly contact our Customer Service Consultant through these various channels

- CALL** 1800 18 1818 or 603-5021 2122 (if you are abroad)  
Our Customer Interaction Centre (Call Centre) operates 24 hours. 7 days a week
- FAX** 03-5032 6579
- EMAIL** cs@time.com.my
- WRITE** Customer Service Support, Level 1 Glenmarie Central Region Building, No 14 Jalan Majistret U1/26, Hicom Glenmarie Industrial Park, 40150 Shah Alam.
- DROP BOX** Walk-in to our premise in Glenmarie for cheques only located at No 14 Jalan Majistret U1/26, Hicom Glenmarie Industrial Park, 40150 Shah Alam.

**PAYMENT METHODS**

Following are the payment methods that TIME offers:

**Mail your cheque / bank draft**

Payment by cheque or bank draft through the mail should be crossed and made payable to "TT dotCom Sdn Bhd". Please detach the payment slip enclosed in the bill and return it together with cheque or bank draft to the address provided below:



TT dotCom Sdn Bhd (52371-A)  
Credit Management  
P.O. Box 7028  
40700 Shah Alam Selangor  
MALAYSIA

**PLEASE DO NOT SEND CASH BY MAIL.**

**At Pos Malaysia**  
Payment by cash or cheque can also be made at all computerised **Pos Malaysia** offices. Payment at **Pos Malaysia** offices by cheque or bank draft is payable to "**Pos Malaysia Berhad**".

**By Auto-debit Services**  
Payment can be made by completing standing instructions with Visa, MasterCard or American Express. Please call 1800 18 1818 or 03-5021 2122 (if you are abroad) for further details.

**Via Online Payment Services**

Simply logon to:

- www.time.com.my
- www.pbebank.com
- www.cimbclicks.com.my
- JomPay via online/mobile banking. Biller Code 5553
- www.maybank2u.com
- www.payonline.com.my
- www.cimbizchannel.com
- www.mbfcards.com
- www.rhbbank.com.my
- www.posonline.com.my

**Via Call Payment Services**

Simply call:

- TIME Call Payment Service (TCPS) at 1800 18 1818 or 03-5021 2122 (if you are abroad) to settle your bills using Visa, MasterCard or American Express.
- MBF Cards CALL 'n PAY service at 03-2167 7600 or any of MBF Cards branches to settle your bills.
- PB Telebanking at 1 800 883 323 to settle your bills. (For Public Bank Customers only)
- Maybank Kawanku Service at 1 300 88 6688 to settle your bills. (For Maybank Customers only)

**At Public Bank**

Payment by cash, cheque, bank draft, money order and postal order are accepted at all Public Bank branches. Please issue payment payable to "**TT dotCom Sdn Bhd**".

**ATM**

- At all Public Bank ATMs to settle your bills. (For Public Bank customers only)
- At all Maybank ATMs to settle your bills. (For Maybank customers only)

**CDT** (Cash Deposit Terminals)  
• At all Public Bank Cash Deposit Terminals to settle your bills.

**CDM** (Cheque Deposit Machine)  
• At all Public Bank Cheque Deposit Machines to settle your bills.

✂ Detach here. Please return this section with your payment ✂

For changing of billing address, please print in the space below:

A/C NO.

NEW ADDRESS

TELEPHONE (OFFICE)  POSTCODE

(HOME)  FAX

HANDPHONE

EFFECTED DATE OF CHANGE  (DDMMYYYY) \_\_\_\_\_  
Signature/Office Stamp for Company/Corporate

If you are paying by cheque, please fill in the cheque details below:

BANK	PLACE	CHEQUE NO.	AMOUNT (RM)

Kindly enclose this portion of the statement when sending payment by mail.  
Please write down your name, account number and contact number at the back of the cheque.

## Charges In Detail

### Service Charges

#### Broadband

					MYR
Item	Service No.	Description	From	To	Amount
1	TBBN235300G	TIME Fibre Business Internet 100Mbps	30/08/21	10/09/21	154.06
2	TBBN235300G	TIME Fibre Business Internet 100Mbps	11/09/21	10/10/21	398.00
<b>Total Broadband Charges</b>					<b>552.06</b>
<b>Total Service Charges</b>					<b>552.06</b>

#### Other Charges

			MYR
Item	Description	Date	Amount
For Service No TBBN235300G			
3	Activation Fee	30/08/21	10.00
<b>Total Other Charges</b>			<b>10.00</b>

#### Service Tax

		MYR
Item	Description	Amount
4	Service Tax (6% on Taxable Amount of 562.06)	33.72
<b>Total Service Tax</b>		<b>33.72</b>
<b>Current Charges</b>		<b>595.78</b>

### 1. Current Charges Payment Due Date

"Current Charges Payment Due Date" means the last day the current billed charges must be fully paid which does not refer to or include your previous outstanding balance past due. After this date, we reserve the right to suspend, restrict or terminate any or all the telecommunication services provided to you and also impose late payment interest at the rate specified in your service contract with TT dotCom Sdn Bhd on the outstanding sum from the day after the Current Charges Payment Due Date until full settlement thereof.

### 2. Important Notice

Please settle, payment in full or before the current charges payment due date to ensure uninterrupted service. We reserve the right to impose 8% interest per annum on overdue balance.

### 3. Call Charges And Rating Information

Following is the STD and IDD Reduced Rate Period

Destination	Weekdays	Weekends
National, Mobile	7 pm - 7 am	7pm-7am
South East Asia & Asia Oceania	9 pm - 7 am	Saturday 6 pm - Monday 6 am
North, Central 6 South America	3 am - 9 am	Saturday 6 pm - Monday 6 am
Europe, Middle East & Africa	12 am - 12 pm	Saturday 6 pm - Monday 6 am

Following is the Call Rating Information

**P** - full rate    **O** - reduced rate    **W** - weekend rate    **S** - single period rate    **+/\*** - from one period to another

### Warning Notice

Making false and prank calls to 999 is an offence under section 233 of the Communications and Multimedia Act (CMA) 1998 and is punishable by a fine not exceeding RM50,000.00 (Ringgit Malaysia: Fifty Thousand) or to an imprisonment for a term not exceeding one year or to both.

### Notice on Personal Data Protection Act 2010 / Notis mengenai Akta Perlindungan Data Peribadi 2010

Thank you for supporting us over the years. It has been our pleasure serving you and we continuously strive to enhance our products and services and improve your experience as a TIME customer. In line with the Personal Data Protection Act (PDPA) 2010, TT dotCom Sdn Bhd, a wholly owned subsidiary of TIME dotCom Berhad, want you to know your rights with respect to your personal data that is collected and processed by us. To comply with the PDPA, any personal data in our database will not be shared without your consent. Kindly visit our website at [www.time.com.my](http://www.time.com.my) to read the full terms of our **Privacy Policy**. Please contact our Customer Helpline at **1800 18 1818** or chat with us online at [www.time.com.my](http://www.time.com.my) or email us at [cs@time.com.my](mailto:cs@time.com.my) if you wish to make a request to access or limit the processing and use of your personal data. We value your privacy and strive to protect your personal data made available to us. Thank you.

Terima kasih di atas sokongan anda selama ini. Kami amat berbesar hati dapat berkhidmat untuk anda dan kami akan terus berusaha untuk meningkatkan mutu produk-produk serta perkhidmatan kami di samping memastikan anda memperoleh pengalaman yang lebih baik sebagai pelanggan TIME. Selaras dengan Akta Perlindungan Data Peribadi (PDPA) 2010, TT dotCom Sdn Bhd, yang merupakan anak syarikat milik penuh TIME dotCom Berhad ingin memaklumkan anda mengenai hak-hak anda berkaitan dengan data peribadi anda yang dikumpul serta diproses oleh kami. Bagi mematuhi PDPA, sebarang data peribadi yang berada di pangkalan data kami tidak akan dikongsi tanpa persetujuan anda. Sila layari laman web kami di [www.time.com.my](http://www.time.com.my) untuk mengetahui lebih lanjut mengenai terma dan syarat **Dasar Privasi** kami. Sila hubungi Talian Khidmat Pelanggan kami di **1800 18 1818** atau berhubung dengan kami secara online di [www.time.com.my](http://www.time.com.my) atau anda boleh e-mel kami di [cs@time.com.my](mailto:cs@time.com.my) sekiranya anda ingin membuat permintaan untuk mengakses atau mengehadkan pemprosesan dan penggunaan data peribadi anda. Kami menghormati privasi anda serta berusaha untuk melindungi data peribadi yang anda berikan kepada kami. Terima kasih.

