

Zarith Fariha Bt Ramdzan

From: Dominic Tee Hong Peng
Sent: Wednesday, 4 December, 2019 5:50 AM
To: Liew Ziin Tat
Cc: Maysharah bt. Kamarudin; *Retail.Fulfillment; Installationexp; *All.SME; Siti Farhanah bt Jaafar
Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Please proceed all personal name orders for this particular building (DSARA SENTRAL-SOVO OFFICE)moving forward.

Regards
Dominic

From: Liew Ziin Tat
Sent: 3 December, 2019 3:48 PM
To: Dominic Tee Hong Peng
Cc: Maysharah bt. Kamarudin; *Retail.Fulfillment; Installationexp; *All.SME; Siti Farhanah bt Jaafar
Subject: FW: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679
Importance: High

Hi Dom,

Pls approve blanket approval for DSARA Sentral building as per agreement. Below is one of the order rejected, OM team demand for approval email from product team.

Pls advise.

Thank you,

Best regards,

Ziin Tat
CHANNEL SPECIALIST
SME

M: +6012 306 2920 TIME dotCom Bhd
No. 14, Jalan Majistret U1/26
HICOM Glenmarie Industrial Park
40150 Shah Alam, Selangor, Malaysia

FIBRE OPTIC COMMUNICATIONS
1800-18-1818 | WWW.TIME.COM.MY

TIME™

From: macykong@micropurple.com.my [mailto:macykong@micropurple.com.my]
Sent: Tuesday, 3 December, 2019 3:09 PM
To: Liew Ziin Tat <ziin.tat.liew@time.com.my>
Cc: 'Neilson@Micropurple' <neilson@micropurple.com.my>
Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Hi Sir ,

Any update for advice to avoid keep rejected?

Thank you

Best Regard

Macy

MICROPURPLE SDN BHD

From: macykong@micropurple.com.my [mailto:macykong@micropurple.com.my]

Sent: Monday, December 02, 2019 4:28 PM

To: 'Liew Ziin Tat'

Cc: 'Neilson@Micropurple'

Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Importance: High

Hi Sir,

It has been rejected a few time.

Kindly advice for this SO.

11	BC335359	ABDURRAZAK BIN HAMIDI	Incomplete (Rejected)	Pending Approval		2019-11-27 18:10:38
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Rejection History

#	Rejection Reason
1	Please get approval from product and attach the email approval. For this building we didn't get i without email approval from Product.
2	please get approval from product and attach the email approval
3	Business document submitted incomplete please get approval from product

Thank you

Best Regard

Macy

MICROPURPLE SDN BHD

From: macykong@micropurple.com.my [mailto:macykong@micropurple.com.my]

Sent: Monday, December 02, 2019 10:31 AM

To: 'Liew Ziin Tat'

Cc: 'Neilson@Micropurple'

Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Importance: High

Hi,

Please approve this SO below as already done resubmitted.

10	BC335359	ABDURRAZAK BIN HAMIDI	Submitted	Pending Approval	2019-11-27 18:10:38
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Thank you

Best Regard

Macy

MICROPURPLE SDN BHD

From: macykong@micropurple.com.my [mailto:macykong@micropurple.com.my]

Sent: Friday, November 29, 2019 4:26 PM

To: 'Liew Ziin Tat'

Cc: 'Neilson@Micropurple'

Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Hi Sir,

After resubmit, still rejected again.

Rejection History

#	Rejection Reason
1	please get approval from product and attach the email approval
2	Business document submitted incomplete please get approval from product

Thank you

Best Regard

Macy

MICROPURPLE SDN BHD

From: macykong@micropurple.com.my [mailto:macykong@micropurple.com.my]

Sent: Friday, November 29, 2019 12:08 PM

To: 'Liew Ziin Tat'

Cc: 'Neilson@Micropurple'

Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Hi Sir,

Done resubmitted.

BC335359	ABDURRAZAK BIN HAMIDI	Submitted	Pending Approval	2019-11-27 18:10:38	2012
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Thank you

Best Regard

Macy

MICROPURPLE SDN BHD

From: Liew Ziin Tat [mailto:ziin.tat.liew@time.com.my]

Sent: Friday, November 29, 2019 12:02 PM

To: macykong@micropurple.com.my

Cc: 'Neilson@Micropurple'

Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Hi Macy,

Pls resubmit, I will talk to VLogan.

Thank you,

Best regards,

Ziin Tat

CHANNEL SPECIALIST
SME

M: +6012 306 2920 TIME dotCom Bhd
No. 14, Jalan Majistret U1/26
HICOM Glenmarie Industrial Park
40150 Shah Alam, Selangor, Malaysia



From: macykong@micropurple.com.my [<mailto:macykong@micropurple.com.my>]

Sent: Friday, 29 November, 2019 10:24 AM

To: Liew Ziin Tat <ziin.tat.liew@time.com.my>

Cc: 'Neilson@Micropurple' <neilson@micropurple.com.my>

Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Hi Sir,

Any update?

Thank you

Best Regard

Macy

MICROPURPLE SDN BHD

From: macykong@micropurple.com.my [<mailto:macykong@micropurple.com.my>]

Sent: Thursday, November 28, 2019 2:56 PM

To: 'Liew Ziin Tat'

Cc: 'Neilson@Micropurple'

Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Importance: High

Hi Sir,

The SO fall under rejection as shown as below.

Kindly advice and approve it as mentioned that no email approval require for personal apply FTTO service in this building DSARA SENTRAL SOVO OFFICE.

[BC335359](#) ABDURRAZAK Incomplete Pending 2019- brenda 2019- FTTO
 BIN HAMIDI (Rejected) Approval 11-27 (TDPSP256) 12-03 24 Year 2018
 18:10:38 10:00:00 End 20 DSARA WCWL
 SOVO COMMUNICATIONS ZT
 OFFICE Sdn Bhd
 Promo

VAS	
Remark	HMA150, TIME BIZ 20MBPS @ RM138, APPLY BIZ UNDER PERSONAL NAME. personal apply FTTO service in this building.

Rejection History		
#	Rejection Reason	Date
1	Business document submitted incomplete please get approval from product	2019-11-28 11:50:00

Thank you

Best Regard

Macy

MICROPURPLE SDN BHD

From: Liew Ziin Tat [<mailto:ziin.tat.liew@time.com.my>]

Sent: Wednesday, November 27, 2019 1:52 PM

To: macykong@micropurple.com.my

Cc: 'Neilson@Micropurple'

Subject: RE: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Hi Macy,

Pls proceed with the submission, no email approval require for personal apply FTTO service in this building.

Thank you,

Best regards,

Ziin Tat

CHANNEL SPECIALIST

SME

M: +6012 306 2920

TIME dotCom Bhd

No. 14, Jalan Majistret U1/26

HICOM Glenmarie Industrial Park

40150 Shah Alam, Selangor, Malaysia



From: macykong@micropurple.com.my [mailto:macykong@micropurple.com.my]
Sent: Wednesday, 27 November, 2019 12:24 PM
To: Liew Ziin Tat <ziin.tat.liew@time.com.my>
Cc: 'Neilson@Micropurple' <neilson@micropurple.com.my>
Subject: FW: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679
Importance: High

Hi Sir,

Customer would like to apply for TIME Business package under personal name.
Hereby need your approval for this request as attachment once submission order.

Name : ABDURRAZAK BIN HAMIDI
IC number : 930825145679
Contact number : 01111630544
Address : NO. S1-32-8, FLOOR 32, DSARA SENTRAL SOVO OFFICEM, JALAN WELFARE, KG BARU SUNGAI BULOH,
40160 SHAH ALAM SELANGOR
Package : TIME Biz Fibre 20Mbps@RM138 (24 Mths)
Reason: Customer apply for home use as this address is only available for business package

Thank you

Best Regard
Macy
MICROPURPLE SDN BHD

From:
Sent: Wednesday, November 27, 2019 10:58 AM
To: macykong@micropurple.com.my
Cc:
Subject: TIME :: HMA150 :: APPLY BIZ UNDER PERSONAL NAME :: ABDURRAZAK BIN HAMIDI :: 930825145679

Dear Macy,

Customer would like to apply for TIME Business package under personal name.
Kindly assist to get approval from TIME.
Thank you.

Name : ABDURRAZAK BIN HAMIDI
IC number : 930825145679
Contact number : 01111630544
Address : NO. S1-32-8, FLOOR 32, DSARA SENTRAL SOVO OFFICEM, JALAN WELFARE, KG BARU SUNGAI BULOH,
40160 SHAH ALAM SELANGOR
Package : TIME Biz Fibre 20Mbps@RM138 (24 Mths)

Best Regards,

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