

INVOICE/STATEMENT OF ACCOUNT

Service Tax REG. NO:B16-1808-31031789

Account No:393066190318 02

Invoice No:222488820

Statement Date:09/07/21

Due Date:10/08/21



FIRE HOTPOT SDN BHD
 BLK VO5, LVL 01, UNIT 02, V OFFICE 5 (SUNWAY VELOCITY 3C3-B2)
 LINGKARAN V, SUNWAY VELOCITY
 55100 KUALA LUMPUR WILAYAH PERSEKUTUAN
 MALAYSIA

For billing enquiries, kindly get in touch with us at **1800-18-1818** (+603-5021 2122 if you are calling from abroad) or **cs@time.com.my**.

TT dotCom Sdn Bhd
 No. 14 Jalan Majistret U1/26,
 Hicom Glenmarie Industrial Park,
 40150 Shah Alam, Selangor
 MALAYSIA

www.time.com.my

Summary Of Account

Previous Balance	Payment	Adjustments		Overdue Balance	Current Charges	Total Outstanding
		Base Amount	GST/Service Tax Amount			
MYR421.98	MYR0.00	MYR0.00	MYR0.00	MYR421.98	MYR421.91	MYR843.89
				Rounded Amount	MYR421.90	MYR843.90

Please check the details in your statement. Any discrepancies or disputes must be brought to our attention within 30 days from the date of this statement.

Summary Of Current Charges

Description	Amount
Service Charges	398.00
Call Charges	0.03
Service Tax (6% on Taxable Amount of 398.03)	23.88
Current Charges	421.91

Please detach here and return this portion with your payment.

Account No : 393066190318 02

Invoice No : 222488820

Statement Date : 09/07/21

Overdue Balance	Current Charges	Total Outstanding	Due Date	Amount Paid
MYR421.98	MYR421.91	MYR843.89	10/08/21	
Rounded Amount	MYR421.90	MYR843.90		

Please present your statement of account when making a payment over the counter.

TT dotCom Sdn Bhd (52371-A)
 Credit Management
 P.O. Box 7028
 40700 Shah Alam Selangor
 MALAYSIA



Billers Code: 5553
Ref-1: 39306619031802
Ref-2: 222488820

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account



393066190318 02



222488820



843.90

CUSTOMER SERVICE

Should you have any inquiries, kindly contact our Customer Service Consultant through these various channels

- CALL** 1800 18 1818 or 603-5021 2122 (if you are abroad)
Our Customer Interaction Centre (Call Centre) operates 24 hours. 7 days a week
- FAX** 03-5032 6579
- EMAIL** cs@time.com.my
- WRITE** Customer Service Support, Level 1 Glenmarie Central Region Building, No 14 Jalan Majistret U1/26, Hicom Glenmarie Industrial Park, 40150 Shah Alam.
- DROP BOX** Walk-in to our premise in Glenmarie for cheques only located at No 14 Jalan Majistret U1/26, Hicom Glenmarie Industrial Park, 40150 Shah Alam.

PAYMENT METHODS

Following are the payment methods that TIME offers:

Mail your cheque / bank draft

Payment by cheque or bank draft through the mail should be crossed and made payable to "TT dotCom Sdn Bhd". Please detach the payment slip enclosed in the bill and return it together with cheque or bank draft to the address provided below:



TT dotCom Sdn Bhd (52371-A)
Credit Management
P.O. Box 7028
40700 Shah Alam Selangor
MALAYSIA

PLEASE DO NOT SEND CASH BY MAIL.

At Pos Malaysia
Payment by cash or cheque can also be made at all computerised **Pos Malaysia** offices. Payment at **Pos Malaysia** offices by cheque or bank draft is payable to "**Pos Malaysia Berhad**".

By Auto-debit Services
Payment can be made by completing standing instructions with Visa, MasterCard or American Express. Please call 1800 18 1818 or 03-5021 2122 (if you are abroad) for further details.

Via Online Payment Services

Simply logon to:

- www.time.com.my
- www.pbebank.com
- www.cimbclicks.com.my
- JomPay via online/mobile banking. Biller Code 5553
- www.maybank2u.com
- www.payonline.com.my
- www.cimbizchannel.com
- www.mbfcards.com
- www.rhbbank.com.my
- www.posonline.com.my

Via Call Payment Services

Simply call:

- TIME Call Payment Service (TCPS) at 1800 18 1818 or 03-5021 2122 (if you are abroad) to settle your bills using Visa, MasterCard or American Express.
- MBF Cards CALL 'n PAY service at 03-2167 7600 or any of MBF Cards branches to settle your bills.
- PB Telebanking at 1 800 883 323 to settle your bills. (For Public Bank Customers only)
- Maybank Kawanku Service at 1 300 88 6688 to settle your bills. (For Maybank Customers only)

At Public Bank

Payment by cash, cheque, bank draft, money order and postal order are accepted at all Public Bank branches. Please issue payment payable to "TT dotCom Sdn Bhd".

ATM

- At all Public Bank ATMs to settle your bills. (For Public Bank customers only)
- At all Maybank ATMs to settle your bills. (For Maybank customers only)

CDT (Cash Deposit Terminals)
• At all Public Bank Cash Deposit Terminals to settle your bills.

CDM (Cheque Deposit Machine)
• At all Public Bank Cheque Deposit Machines to settle your bills.

✂ Detach here. Please return this section with your payment ✂

For changing of billing address, please print in the space below:

A/C NO.

NEW ADDRESS

TELEPHONE (OFFICE) POSTCODE

(HOME) FAX

HANDPHONE

EFFECTED DATE OF CHANGE (DDMMYYYY) _____
Signature/Office Stamp for Company/Corporate

If you are paying by cheque, please fill in the cheque details below:

BANK	PLACE	CHEQUE NO.	AMOUNT (RM)

Kindly enclose this portion of the statement when sending payment by mail.
Please write down your name, account number and contact number at the back of the cheque.

Charges In Detail

Service Charges

Broadband

MYR

Item	Service No.	Description	From	To	Amount
1	TBBN155141G	TIME Fibre Business Internet 100Mbps	09/07/21	08/08/21	398.00
Total Broadband Charges					398.00
Total Service Charges					398.00

Call Charges

Basic VC TOLL FREE 1300

MYR

Item	Date	Time	Number	Location	Min:Sec	Rate Period	Amount
For Service No 0397701668							
Call details are provided in the Annexure section at the end of the Invoice							
Total For 0397701668							0.03
Total Basic VC TOLL FREE 1300 Charges							0.03
Total Call Charges							0.03

Service Tax

MYR

Item	Description	Amount
3	Service Tax (6% on Taxable Amount of 398.03)	23.88
Total Service Tax		23.88
Current Charges		421.91

1. Current Charges Payment Due Date

"Current Charges Payment Due Date" means the last day the current billed charges must be fully paid which does not refer to or include your previous outstanding balance past due. After this date, we reserve the right to suspend, restrict or terminate any or all the telecommunication services provided to you and also impose late payment interest at the rate specified in your service contract with TT dotCom Sdn Bhd on the outstanding sum from the day after the Current Charges Payment Due Date until full settlement thereof.

2. Important Notice

Please settle, payment in full or before the current charges payment due date to ensure uninterrupted service. We reserve the right to impose 8% interest per annum on overdue balance.

3. Call Charges And Rating Information

Following is the STD and IDD Reduced Rate Period

Destination	Weekdays	Weekends
National, Mobile	7 pm - 7 am	7pm-7am
South East Asia & Asia Oceania	9 pm - 7 am	Saturday 6 pm - Monday 6 am
North, Central 6 South America	3 am - 9 am	Saturday 6 pm - Monday 6 am
Europe, Middle East & Africa	12 am - 12 pm	Saturday 6 pm - Monday 6 am

Following is the Call Rating Information

P - full rate **O** - reduced rate **W** - weekend rate **S** - single period rate **+/*** - from one period to another

Warning Notice

Making false and prank calls to 999 is an offence under section 233 of the Communications and Multimedia Act (CMA) 1998 and is punishable by a fine not exceeding RM50,000.00 (Ringgit Malaysia: Fifty Thousand) or to an imprisonment for a term not exceeding one year or to both.

Notice on Personal Data Protection Act 2010 / Notis mengenai Akta Perlindungan Data Peribadi 2010

Thank you for supporting us over the years. It has been our pleasure serving you and we continuously strive to enhance our products and services and improve your experience as a TIME customer. In line with the Personal Data Protection Act (PDPA) 2010, TT dotCom Sdn Bhd, a wholly owned subsidiary of TIME dotCom Berhad, want you to know your rights with respect to your personal data that is collected and processed by us. To comply with the PDPA, any personal data in our database will not be shared without your consent. Kindly visit our website at www.time.com.my to read the full terms of our **Privacy Policy**. Please contact our Customer Helpline at **1800 18 1818** or chat with us online at www.time.com.my or email us at cs@time.com.my if you wish to make a request to access or limit the processing and use of your personal data. We value your privacy and strive to protect your personal data made available to us. Thank you.

Terima kasih di atas sokongan anda selama ini. Kami amat berbesar hati dapat berkhidmat untuk anda dan kami akan terus berusaha untuk meningkatkan mutu produk-produk serta perkhidmatan kami di samping memastikan anda memperoleh pengalaman yang lebih baik sebagai pelanggan TIME. Selaras dengan Akta Perlindungan Data Peribadi (PDPA) 2010, TT dotCom Sdn Bhd, yang merupakan anak syarikat milik penuh TIME dotCom Berhad ingin memaklumkan anda mengenai hak-hak anda berkaitan dengan data peribadi anda yang dikumpul serta diproses oleh kami. Bagi mematuhi PDPA, sebarang data peribadi yang berada di pangkalan data kami tidak akan dikongsi tanpa persetujuan anda. Sila layari laman web kami di www.time.com.my untuk mengetahui lebih lanjut mengenai terma dan syarat **Dasar Privasi** kami. Sila hubungi Talian Khidmat Pelanggan kami di **1800 18 1818** atau berhubung dengan kami secara online di www.time.com.my atau anda boleh e-mel kami di cs@time.com.my sekiranya anda ingin membuat permintaan untuk mengakses atau mengehadkan pemprosesan dan penggunaan data peribadi anda. Kami menghormati privasi anda serta berusaha untuk melindungi data peribadi yang anda berikan kepada kami. Terima kasih.



Call Detail

Basic VC TOLL FREE 1300

MYR

Item	Date	Time	Number	Location	Min:Sec	Rate Period	Amount
For Service No 0397701668							
2	03/07/21	15:51:36	1300886262		0:18	F	0.03
Total For 0397701668							0.03
Total Basic VC TOLL FREE 1300 Charges							0.03
Total Call Charges							0.03